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**DATES WE  
WILL BE  
CLOSED**

**January  
1, 12-15,**

**February 5**

**March 19**

**Please call during  
these times if  
you have an  
emergency. We  
are always avail-  
able.**

# Style your Smile

VOLUME 1, ISSUE 2

JANUARY 2009

## Happy New Year!

2009 is here. Happy New Year to all our patients. We wish you many blessings in the coming year. We are excited about this year. 2009 will bring many changes for our practice. Our Belize Mission Trip is sooner this year than in the past. We will be going in January this year instead of February. We are excited about this but a little apprehensive. Leaving for our trip so close to the holidays creates extra stress for us to get ready. The mission trip is a wonderful experience though and well worth the extra effort at the holidays. We are hoping to launch our email appointment confirmations very soon. We have been collecting your email addresses for a few months now. You may have wondered why

are they asking me for this? It is our goal in 2009 to send out reminders for appointments using your email address. We hope to be able to receive responses from you concerning your appointments as well. We are very excited about this prospect. If you have an email address and want to give it to us please see Beth or Deborah. In

our efforts to give you more personalized service we have also purchased a new digital camera. This will allow us to show you better examples of some of the cases we have done in the past and the smiles we can create for you in the future. On a personal note we are so excited to be adding two new family members this year to our practice. We have two ladies expecting babies. Deborah our schedule coordinator is expecting a baby in July. This will be her second child. Lori, one of our hygienist, is expecting her first child in May. The new year will bring exciting changes for everyone. If we can be of any help with your dental needs or otherwise please do not hesitate to let us know.

-Beth



## Confirm 48 Hours in Advance, Why?

Ever wonder why I call several times to confirm your appointment and why I call so early to confirm it? I usually begin calling 48 hours before you appointment. This give you plenty of time to call us back to confirm that you will be at your appointment. As your schedule coordinator I want to make sure your appointment time is convenient for your schedule. I hope by confirming your appointment two days before you are scheduled we can work together to make sure that you will be able to keep your appointment. Another responsibility as schedule

coordinator is to make sure we are able to help as many people as possible in a given day while keeping in mind everyone's time is valuable. When you are able to give us 24 to 48 hours notice to reschedule we are able to fill your appointment with someone who needs to get in. This is important because there are emergencies that arise in everyone's life. Breaking a tooth is not something most people know they are going to do in advance. Sometimes the schedule does not allow us to immediately work a patient in to fix their broken tooth. If you are able to

reschedule in a significant amount of time this allows us to work those emergencies in. I hope that by confirming your appointment early everyone is able to get an appointment time that best suits their needs. I understand having to call me back to confirm your appointment can be an inconvenience, but I hope that in the bigger picture you will understand why this benefits everyone.

-Deborah



## CareCredit

People often call wondering if we offer payment plans. We do not offer payment plans on a regular basis, but for cases totaling more than \$1000.00 dollars we do offer CareCredit. CareCredit is funded by GE Money Bank. They offer terms of three, six, or twelve months with no interest when your dental treatment is more than \$300.00. They do require a credit check, but are usually pretty easy to work with when applying for their program. We began using CareCredit in June 2006. We have had many patients to be able to do their dental work because

CareCredit was available. People often wonder what CareCredit gets in return for assisting people with their financial needs. Just like any credit card you use in any place of business; CareCredit gets a percentage of what you pay towards you dental work. Because CareCredit has been able to help so many people since we started using it in 2006 we believe it is a worth while tool. CareCredit gives our patients the ability to say yes to treatment they would have waited on in the past. Since treating patients is our number one priority we believe CareCredit has re-

moved a valid reason for our patient not receiving treatment We are so excited to offer you CareCredit. If you have any questions concerning CareCredit or would like more information please see me.

-Beth



## Lori's 2008 Mission Trip to Belize

We talk about our Belize Mission Trip all the time, Have you ever wondered what we do on our trip? To summarize we go to a third world country to clean people's teeth and do treatment for those who need it. In the big picture we do so much more. On March 1st, I took my first trip to Belize with Dr. Bishop and our staff. I was unsure of what to expect. I worked with Annie for most of our trip. Annie is a hygienist for Dr. Davenport's office. We usually cleaned around fifty people

per day between the two of us. In terms of what we normally do that is twice the number of people we see everyday in our office for a cleaning appointment. We had no suction and no running water. The routine began with each patient receiving a cleaning and then being seated with one of our dentist to receive any treatment they may have needed. Each patient was



numbered in the area that needed treatment. While they were waiting for this an assistant or one of the dentists would witness to the patient about the love of Jesus Christ. Since our main purpose is to share the love of Christ we were sure to witness to as many people as we could while we were there. One day a tall gentleman came in for a cleaning. Most of us were a little nervous because of his size.

Dr. Bryant and his assistant were able to share with this man about Jesus. At our next church service he accepted Jesus as his savior. I was so excited to be apart of such a wonderful experience. Working in Belize reminded me how blessed we truly are in Decatur, Al.

-Lori



## Kids Korner

Something's Missing. Fill in the missing letters and present this to your hygienist for a special treat.

Br\_sh      C\_v\_ty      Ch\_w      Cl\_\_n      D\_c\_y  
 D\_nt\_st      Fl\_ss      Fl\_r\_d\_      F\_\_d      G\_ms  
 J\_ws      M\_\_th      M\_\_thg\_rd      N\_tr\_t\_\_n  
 Pl\_q\_\_      T\_\_thbr\_sh      Sm\_l\_      T\_\_th  
 T\_\_thp\_st\_      X-r\_y



# Happy New Year