

Schedule a COVID Test

Upstate offers several locations for COVID testing.

Water Street Drive Through Site (800 Water Street, Syracuse, 13210)

The Upstate COVID testing site at 800 Water Street is a drive through site. An appointment is required. This site is convenient for individuals who prefer to schedule an appointment in advance, at a time that is most convenient for them.

Saliva COVID tests are available for individuals ages 16 and under at this site, Monday through Thursday. To be eligible for saliva testing, you cannot have brushed your teeth or used mouthwash for 3 hours prior to the test, and you cannot eat, drink, smoke, vape, chewed gum, had a mint or lozenge for 30 minutes prior to the test.

Water Street Testing Site Hours of Operation: Monday-Friday, 8:00am-4:00pm (closed for lunch 12-12:30pm), Saturday, 8:00am-1:00pm

There are several options for scheduling a COVID test at 800 Water Street:

- If you have an Upstate MyChart account, you can sign into your account (mychart.upstate.edu) and self-schedule a test. You cannot self-schedule a same day test.
- If you do not have an Upstate MyChart account, you can visit mychart.upstate.edu. Click on the “COVID Test Scheduling (Non-MyChart Patients)” button to schedule your test online. You cannot self-schedule a same day test.
- You may call 315-464-2778, press 0 and follow the prompts (there may be a call wait time).
- You may email covidtesting@upstate.edu and include your legal name, date of birth, and phone number. You will receive a call back to schedule and register for your test.

Upstate Community Hospital, Physician Office Building South, Suite 1K (4900 Broad Rd, Syracuse, 13215)

The Upstate COVID testing site at Suite 1K offers in-person testing, with no appointment required. Individuals come into the hospital to sign in and then return to their cars to safely register and speak to a nurse by phone. Once individuals are registered and the nurse assessment is complete, they return to the suite for the test. Walk-ins are welcome at this testing site.

Suite 1K Testing Site Hours of Operation: Monday-Friday, 8:00am-4:00pm (closed for lunch 1-1:30pm)

Saliva COVID tests are available for individuals ages 16 and under at this site, Monday through Thursday. To be eligible for saliva testing, you cannot have brushed your teeth or used mouthwash for 3 hours prior to the test, and you cannot eat, drink, smoke, vape, chewed gum, had a mint or lozenge for 30 minutes prior to the test.