
Updated March 24 , 2020

To Our Valued Families,

In an effort to control the spread of illness and protect our community, we will be implementing a different checking in for appointments for the next few weeks. Our patients and the safety of the community and the staff are our top priorities.

For ALL visits, upon arrival in the parking lot, please remain in your vehicle and alert us by phone (808) 871 7116 that you are at the office. We will then call you back and have you enter the building when an examining room is available. In an effort to prevent congestion in our office, please avoid bringing other individuals who do not need to be present for the appointment.

We now have a designated room for sick visits only. Well visits will only be seen in “ well rooms”

We also ask that you call us in advance if you or your child is sick for his or her well visit so that we can reschedule your appointment if needed.

We would like to remind you that we do not accept “walk ins”. Please call to schedule any appointment.

Our texting system is an excellent resource to ask non - urgent questions and for sending forms and school notes, so that you do not have to come in person. Please call the office if you have not set up an account. Also please look at our office website for useful information about Covid-19 and other pediatric health conditions (www.frankbaummd.com)

We will continue to monitor this situation as it evolves and will keep you informed of future updates.

Thank you for your understanding. We appreciate your cooperation while we continue to maintain our high standards for a safe and healthy environment for our families and our staff.

Sincerely,

Frank R. Baum, MD

Irene Papaconstadopoulos, MD