

# Gastroenterology Associates

Gastroenterology and Hepatology

olygastro.com

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## TELEHEALTH VISIT INSTRUCTIONS

Telehealth visits are currently being offered to established patients with a condition or symptom that may be addressed remotely.

If you are scheduled for a telehealth visit and you've been given the name of the physician you are scheduled with, you may use these instructions for attending your visit:

- Your device (smartphone, smart device, laptop or computer) must have a webcam (camera) so the physician can see you during the visit.
- From a smartphone or smart device:
  - Use Safari (for an apple device) or Firefox (for an android device) as your web browser
    - To download Safari go to: <https://support.apple.com/downloads/safari>
    - To download Firefox go to: <https://www.mozilla.org/en-US/firefox/new/>
- From your computer or laptop:
  - Use Chrome as your web browser
    - To download Chrome go to: <https://www.google.com/chrome/>
- About 3 minutes before your appointment time, in the web browser (address bar) enter the physician's telehealth address (see below for a list of these) and press "enter"
  - This will take you to the virtual "waiting area" doxy.me Welcome Page where you will:
    - Check in by entering your name and choosing "check in"
- The physician will find you in the "waiting room" at your appointment time and connect with you from there.
- If you are unable to connect or have questions regarding your appointment, please call our office during business hours at 360-413-8250 to speak with a Scheduling Coordinator.

List of GA physicians and their telehealth addresses:

(there is no need to add "www" or "https" in front of the addresses below)

Dr. Harpreet Brar:	doxy.me/drharpreet
Dr. Mark Cumings:	doxy.me/drcumings
Dr. Rodney Joe:	doxy.me/doctorjoe
Dr. Lucas Leonard:	doxy.me/lucasleonard
Dr. David Owens:	doxy.me/drdaveowens
Dr. Bruce Silverman:	doxy.me/brucesilvermanmd
Dr. Kathryne Wagner:	doxy.me/drkathryne
Dr. Nicholas Weber:	doxy.me/drnickweber
Dr. Meimin Xie:	doxy.me/drxie
Dr. Kristine Zhang:	doxy.me/kzhang