## WELCOME

We are pleased to welcome you to our practice. Please take a few minutes to fill out this form as completely as you can. If you have questions we'll be glad to help you. We look forward to working with you in maintaining your dental health.

## PATIENT INFORMATION

| Name  |            |          | Soc. Sec. #                         |
|---|------------|----------|-------------------------------------|
| Last Name                                   | First Name | Init     | itial                               |
| Address                                     |            |          |                                     |
| City  | State      | Zip      | Home Phone                          |
| Cell Phone                                  |            |          |                                     |
| Sex DM DF AgeBirthda                        | te         | □ Single | e Married Widowed Separated Divorce |
| Patient Employed by                         |            |          | Occupation                          |
| Business Address                            |            |          | Business Phone                      |
| Business Email                              |            |          |                                     |
| Whom may we thank for referring you?        |            |          |                                     |
| Notify in case of emergency                 |            | Home Ph  | Phone                               |
| Cell Phone                                  |            | Business | s Phone                             |
| Email                                       |            |          |                                     |
|   | PRIMA      | RV INCI  | TRANCT                              |
|   | 1 1111MA   | RY INSU  | OTT WILL F                          |
| Person Responsible for Account              |            |          |                                     |
|   | Last Name  |          | First Name Init                     |
| Relation to Patient                         | Birthdate  |          | Soc. Sec. #                         |
|   |            |          | Home Phone                          |
|   |            |          | Zip                                 |
| Cell Phone                                  |            |          | Email                               |
|   |            |          | Occupation                          |
| Business Address                            |            |          |                                     |
| Business Email                              |            |          |                                     |
|   |            |          | Phone                               |
|   |            |          |                                     |
| Insurance Email                             |            |          | Subscriber #                        |
|   |            |          |                                     |
| Name of other dependents under this plan    |            |          | SURANCE                             |
|   |            |          | OULIFICE                            |
| Is patient covered by additional insurance? |            |          | Plate data                          |
| Subscriber Name                             |            |          |                                     |
| Address (if different from patient)         |            |          |                                     |
| City  |            |          |                                     |
| Cell Phone                                  |            |          |                                     |
| Cell Priorie                                |            |          | Business Phone                      |
|   |            |          |                                     |
| Subscriber Employed by                      |            |          |                                     |
| Subscriber Employed byBusiness Email        |            |          |                                     |
| Subscriber Employed by                      |            |          | Phone                               |

Please complete both sides.

## DENTAL HISTORY

| Former Dentist   | today? Are you in dental discomfort today? Address   |                                  |  |  |                |  |
|--|--|----------------------------------|--|--|----------------|--|
| Dentist's Email  |  |                                  |  |  |                |  |
| Date of last dental care   |  |                                  |  |  |                |  |
| Check (✓) yes or no if you hav   |  |                                  |  | st x-rays  |                |  |
| Check ( ) yes of no if you hav   | e nau prod   | iems with any of the foll        | owing.   |  |                |  |
| □Y □ N Bad breath  | DYDNE  | ood collection between teeth     | OYON   | N Periodontal treatment  | DYDNS          | ensitivity to sweets   |
|  |  | rinding or clenching teeth       |  | N Sensitivity to cold  |                | ensitivity when biting   |
| ☐ Y ☐ N Clicking or popping jaw  |  |                                  | DYDN   |  |                | ores or growths in mo  |
| How often do you brush?  |  |                                  |  |  |                |  |
| How do you feel about the appe   | A. C. Walle  |                                  |  |  |                |  |
| Have you ever experienced an   |  |                                  | A CONTRACTOR OF THE PARTY OF TH |  | al procedu     | re? 🗆 Y 🗆 N  |
| Other information about your de  | ntal health  | or previous treatment_           |  | 46   | _              |  |
|  |  | MEDICAL                          | HISTO  | RY   |                |  |
| Physician's name   |  |                                  |  | Phone  |                |  |
| Date of last visit   |  |                                  |  |  |                |  |
| If yes, describe   |  |                                  | A. A. A.   |  |                |  |
| Are you currently under physicia                                       |  |                                  | cribe  |  |                |  |
| Have you ever had a blood trans  |  |                                  |  | ate dates  |                |  |
| Have you ever taken Fen-Phen/l   |  |                                  | ZPP: OXIIII  |  |                |  |
| Women: Are you pregnant?   |  |                                  | Taking h   | irth control pills? □Y   | DN             |  |
| Check (✓) yes or no whether y  |  |                                  | raking b   | irur contror pins: a r   | -11            |  |
| ONECK (♥) yes of no whether y  |  |                                  | DVDN   | laura ata  | DVDN           | Ohioslas   |
| Y N Anaphylaxis  |  | Cough, persistent Cough up blood |  | Jaw pain<br>Kidney disease or  |                | Shingles<br>Shortness of breath  |
| Y N Anemia   |  | Diabetes                         | J 1 J 1  | malfunction  |                | Skin rash  |
| ☐Y ☐ N Arthritis, Rheumatism   | DYDN   |                                  | DYDN   | Liver disease  |                | Spina Bifida   |
| ☐Y ☐ N Artificial heart valves   | OYON   | AUP D 1987-254                   | DYDN   | Material allergies   | DYDN           | Control of the Contro |
| ☐Y ☐ N Artificial joints   |  | Food allergies                   |  | (latex, wool, metal,   |                | Surgical implant   |
| □Y □ N Asthma  |  | Glaucoma                         | DVDN   | chemicals)<br>Mitral valve prolapse  |                | Swelling of feet   |
| ☐Y ☐ N Atopic (allergy prone)  | DYDN   | Headaches                        |  | Nervous problems   |                | or ankles  |
| ☐ Y ☐ N Back problems  |  | Heart murmur                     |  | Pacemaker/   | DYDN           | Thyroid disease or   |
| ☐Y ☐ N Blood disease   |  | Heart problems                   |  | Heart surgery  | DVDN           | malfunction  |
| □Y □N Cancer   | Describe   | 1)                               | OYON   | Psychiatric care   |                | Tobacco habit<br>Tonsillitis   |
| □Y □ N Chemical dependency   | UYUN   | Hemophilia/<br>Abnormal bleeding | OYON   | Rapid weight gain or loss  |                | Tuberculosis   |
| ☐Y ☐N Chemotherapy   | OYON   |                                  |  | Radiation treatment  |                | Ulcer/Colitis  |
| ☐ Y ☐ N Circulatory problems   |  | Hepatitis                        |  | Respiratory disease  |                | Venereal disease   |
| Y N Cortisone treatments   |  | High blood pressure              |  | Rheumatic/Scarlet fever  |                |  |
| s patient currently taking any me                                      | edications?  | If yes, list all:                | Does pat   | tient have drug allergies  | s? If ves, lis | st all:  |
|  | 000  |                                  |  |  |                |  |
|  |  |                                  |  |  |                |  |
|  |  | AITTIOR                          | 171TI  | NT.  |                |  |
|  |  | AUTHOR                           | IZAIIU   |  |                |  |
| have reviewed the information of                                       | n this aue   | stionnaire and it is accu        | rate to the  | hest of my knowledge   | Lundereta      | nd that this informat  |
| will be used by the dentist to help of he dentist.                     |  |                                  |  |  |                |  |
| authorize the insurance compar   |  |                                  |  | all insurance benefits oth   | nerwise pay    | able to me for service   |
| endered. I authorize the use of thi<br>authorize the dentist to releas |  |                                  |  | payment of benefits. I   | understand     | d that I am financia   |
| esponsible for all charges whethe                                      |  |                                  |  | A STATE OF THE STA |                |  |
| Signature  | A Committee of the Comm |                                  |  |  |                |  |

## **NOTICE OF PRIVACY PRACTICES**

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GAIN ACCESS TO THIS INFORMATION.

PLEASE REVIEW THIS NOTICE CAREFULLY.
THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

#### **OUR LEGAL DUTY**

The Health Insurance and Portability & Accountability Act of 1996 (HIPAA) is a federal program that requires that all medical and dental records and other individually identifiable health information used or disclosed by us in any form, whether electronically, on paper, or orally, are properly kept confidential. HIPAA gives you, the patient, significant rights to understand and control how your health information is used.

HIPAA provides penalties for covered entities, including our Practice, that misuse "protected health information" (PHI). PHI is information about you, including demographic information, that may identify you and that relates to your past, present, or future physical or mental health or condition and related health care services. We are required by law to maintain the privacy of your PHI and to provide you with this notice of our legal duties and privacy practices with respect to your PHI. We also have legal obligations to notify you in the event of a breach of unsecured PHI.

This Notice of Privacy Practices describes how we may use and disclose your PHI for treatment, payment, healthcare operations, and for other purposes that are permitted or required by law. It also describes your rights to access and control your PHI. This Notice of Privacy Policies takes effect on , and remains in effect until we replace it. We are required to abide by the terms of the Notice of Privacy Practices that is in effect.

We reserve the right to change our privacy practices and the terms of this Notice of Privacy Practices at any time, provided such changes are permitted by applicable law. We reserve the right to make any changes in our privacy practices effective for all PHI that we maintain, including health information we created or received before we made the changes. In the event of a change in our practices, we will provide you with a copy of the revised Notice of Privacy Practices through one or more of the following methods: posting the Notice of Privacy Practices to our website, mailing you a copy, or providing you a copy at your next appointment with us.

You may request a copy of our current Notice of Privacy Practices at any time. For more information about our practices, or for additional copies, please contact us using the information listed at the end of this Notice.

### HOW WE MAY USE AND DISCLOSE YOUR PROTECTED HEALTH INFORMATION

**Treatment:** We may use or disclose your PHI to personnel in our office, as well as to physicians and other healthcare professionals within or outside our office, who are involved in your medical care and need the information to provide you with medical care and related services. For example, we may use or disclose your PHI in consultations and/or discussions regarding your medical care and related services with healthcare providers who we refer to and receive referrals from. We require authorization to disclose your PHI to healthcare providers not currently involved in your care.

**Payment:** We may use and disclose your PHI to obtain payment for services we provide to you. If you personally pay in full for service(s), you have the right to restrict us from disclosing your PHI with respect to that service(s) to your health plan/insurer. For example, we may give your health insurance provider information about you so that they will pay for your treatment.

**Healthcare Operations:** We may use and disclose your PHI in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing, and credentialing activities. For example, we may disclose PHI to medical students who are performing work with our office, or call your name in the reception area.

**Appointment Reminders and Other Contacts:** We may disclose PHI in the course of leaving phone messages and in providing you with appointment reminders via phone messages, postcards, or letters. We also may use and disclose Health Information to tell you about treatment alternatives or health-related benefits and services that may be of interest to you.

**Business Associates:** We may disclose PHI to our business associates, such as billing services or healthcare professionals providing services as independent contractors, for the purpose of performing specified functions on our behalf and/or providing us with services. PHI will only be used or disclosed if the information is necessary for such functions or services. All of our

business associates are obligated to protect the privacy of PHI and are not allowed to use or disclose any PHI other than as specified in our contract with them.

Your Family, Friends, and Representatives: We may use or disclose PHI to notify or assist in the notification of a family member, domestic partner, close personal friend, your personal representative, an entity assisting in a disaster relief effort, or another person responsible for or involved in your care. If you are present, prior to use or disclosure of PHI we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity, your death, or in emergency circumstances, if deemed appropriate based upon our professional judgment, we will disclose PHI that is directly relevant to the person's involvement in your care. We may inform such person(s) of your location, your general condition, or death. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to obtain prescriptions, medical supplies, x-rays, or other similar forms of PHI on your behalf. We will not disclose PHI to such an individual if doing so would be inconsistent with any of your prior wishes that are known by us.

**Abuse or Neglect:** We may disclose your PHI to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence, or the victim of other crimes. We may disclose your PHI to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

**Coroners, Medical Examiners and Funeral Directors:** We may release PHI to coroners or medical examiners as necessary, for such purposes as identifying a deceased person or determining the cause of death. We also may release PHI to funeral directors as necessary for their duties.

**National Security:** Under certain circumstances, we may disclose PHI to military authorities. We may disclose PHI to authorized federal officials as required for lawful intelligence, counterintelligence, and other national security activities. Under certain circumstances, we may disclose PHI to a correctional institution or law enforcement official with whom you are in lawful custody.

**Fundraising:** We may contact you in relation to fundraising activities, however you have the right to opt out of receiving such communications.

**Data Breach Notification Purposes:** We may use or disclose your PHI to provide legally required notices of unauthorized access to or disclosure of your PHI.

Required by Law: We may use or disclose your PHI when we are required to do so by law. Such circumstances include, but are not limited to, compliance with a court order, mandatory reporting due to serious or imminent threats to the public, mandatory reporting of child abuse or neglect, in response to government agency audits or investigations, and reporting disclosures to the Secretary of the Department of Health and Human Services as necessary for the purpose of investigating or determining our compliance with HIPAA and Health Information Technology for Economic and Clinical Health Act (HITECH) rules.

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#### YOU MAY PROVIDE ADDITIONAL AUTHORIZATION

**Marketing Uses:** We may only use or disclose your PHI for marketing purposes if you authorize us to do so. Such authorization would allow us to disclose PHI to a third party vendor business associate for the purpose of providing you with targeted supplementary products or services when your physician believes such offerings will be of value to you. Your authorization may be revoked in writing at any time. Revocation of authorization will not affect any use or disclosures permitted by your authorization while it was in effect.

**Sale:** We may only use or disclose your PHI in a manner that constitutes a sale of information if you authorize us to do so. Your authorization may be revoked in writing at any time. Revocation of authorization will not affect any use or disclosures permitted by your authorization while it was in effect.

**To Others Upon Your Specific Authorization:** In addition to our use of PHI as described in this Notice of Privacy Practices, you may give us written authorization to use your PHI or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. If the Practice maintains any psychotherapy notes, they will not be released unless you sign an authorization or if otherwise required by law. Consistent with the Genetic Information Nondiscrimination Act (GINA), our Practice will not use or disclose your genetic information to insurance providers or others for underwriting purposes.

#### **PATIENT RIGHTS**

Access: You have the right to inspect and receive copies of your PHI, or to receive your PHI electronically, with limited exceptions. You may also request that we prepare a summary or an explanation of your PHI. If we maintain your PHI in electronic format, you may request to view your PHI in that format. You may request that we provide copies or the summary in a format other than photocopies. We will use the format you request unless it is not practicable. To obtain copies or a summary, you must make a request in writing and provide us a reasonable amount of time to respond, generally thirty (30) days. You may send a letter to or request a form from us using the contact information listed at the end of this Notice of Privacy Practices. We will charge you a reasonable cost-based fee for expenses such as copies, postage, scanning cost,

electronic data compilation costs, and/or staff time. Contact us using the information listed at the end of this Notice of Privacy Practices for a full explanation of fees for your request.

**Notification of a Breach:** We will notify you of a breach of your unsecured PHI, as required by HIPAA and the Health Information Technology for Economic and Clinical Health Act (HITECH).

**Disclosure Accounting:** You have the right to receive a list of instances, if any, in which we or our business associates or their subcontractors disclosed your PHI for purposes other than treatment, payment, healthcare operations, and other permitted uses as described in this Notice of Privacy Practices, for the last 3 years. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to the additional requests. You have the right to request such an accounting in an electronic format.

**Restrictions:** You have the right to request that we place additional restrictions on our use or disclosure of your PHI. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement, except in emergency circumstances.

**Electronic, Alternative, or Confidential Communication:** You have the right to request, in writing, that we communicate with you about your PHI by alternative means, such as in electronic format, or to alternative locations. Your request must specify the alternative means or location, and provide satisfactory explanation regarding how payments will be handled under the alternative means or location you request.

**Amendment:** You have the right to request, in writing, that we amend your PHI. Your request must explain why the information should be amended. We may deny your request under certain circumstances.

**Electronic Notice:** If you receive this Notice of Privacy Practices on our website or by e-mail, you are entitled to receive a copy in written form.

#### QUESTIONS AND COMPLAINTS

If you have any concerns that we may have violated your privacy rights, or if you disagree with a decision we made about access to your PHI or in response to a request you made to amend or restrict the use or disclosure of your PHI, or to have us communicate with you by alternative means or at alternative locations, you may contact us using the information listed below.

In addition, you may submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the contact information for filing a complaint upon request. We support your right to the privacy of your PHI. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

If you would like additional information regarding our privacy practices, or if you have questions or concerns, please contact us as indicated below.

| Contact Officer: |
|------------------|
| Address:         |
| Telephone:       |
| Fax:             |
| Fmail:           |

# ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

\* You May Refuse to Sign This Acknowldgement\*

|  | , have received a copy of this       |
|--|--------------------------------------|
| office's Notice of Privacy Practices.  |                                      |
|  |                                      |
| Please Print Name  |                                      |
|  |                                      |
| Signature  |                                      |
| Date   |                                      |
|  |                                      |
|  |                                      |
| For Office Use Only  |                                      |
| We attempted to obtain written acknowledgement of receipt of cacknowledgement could not be obtained because: | our Notice of Privacy Practices, but |
| Individual refused to sign   |                                      |
| Communications barriers prohibited obtaining the ackn  | owledgement                          |
| An emergency situation prevented us from obtaining ac  | knowledgement                        |
| Other (Please Specify)   |                                      |
|  |                                      |
|  |                                      |
|  | ·····                                |

#### FINANCIAL AGREEMENT

It is our goal for our patients to understand their treatment needs as well as their financial responsibility before treatment begins. It is our desire to make dental treatment affordable to all of our patients. Please review the following policies and procedures:

<u>PAYMENT POLICY:</u> Payment is due at the time services are rendered. If you have dental insurance, your estimated co-pay plus deductible is due at the time of service. If no insurance is involved, payment is expected at each visit.

- 1) We accept cash, personal checks with proper ID, money orders, Debit cards, Visa, MasterCard, Discover, American Express.
- 2) If there is a balance and the charges have been on the account for over 90 days, you will pay "Your Practice Name Here", 18% finance charge per month on the unpaid balance until paid in full.
- 3) You will be responsible for any and all costs incurred in the collection of your debt (i.e. collection agency fees, court fees and/or attorney fees).
- 4) Financing available through Care Credit with prior approval.
- 5) Fees will apply for any check that is returned by the bank.
- 6) MINOR PATIENTS: In the case of divorced or separated parents, it is **YOUR** responsibility to have financial arrangements made according to the divorce decree before treatment begins.

<u>DENTAL INSURANCE:</u> As a courtesy we will gladly file your claims and accept assignment of dental insurance benefits provided you agree to the following:

- 1) You must provide us with an insurance card and/or all of the information necessary to verify your coverage and file your claim.
- 2) Your insurance policy is a contract between you, your employer and the insurance company. We are NOT a party to that contract. Our relationship is with you; not your insurance company.
- 3) You are responsible to pay our fees; not what your insurance company allows or considers "usual, customary and reasonable" (UCR), all of which vary from one company to another.
- 4) Although we may estimate your insurance benefits we are not responsible for their accuracy. Knowledge of your benefits as well as benefit amounts, limitations, exclusions, waiting periods, etc. is entirely YOUR responsibility. Receiving our services indicates your acceptance of responsibility to pay regardless of our estimate.
- 5) All charges not paid by your insurance company are your responsibility regardless of the reason for nonpayment. Not all services we provide are covered benefits. Benefits differ from one company to another. Fees for non-covered services, along with deductibles and copayments are due at the time of treatment.
- 6) Treatment provided in another dental office during your current plan year may alter your co-payment due for services in our office. In such cases we are not able to track whether or not you have reached your yearly maximum benefits. Please call your insurance company if this applies to you.
- 7) There are many factors in determining patient responsibility where coordination of benefits between two insurance companies is involved. We will provide you with the most accurate information available to us but CANNOT guarantee what your out of pocket expense will be.
- 8) Please understand that our responsibility is to provide you with treatment that best meets your needs, not to try to match your care to insurance plan limitations.

BROKEN OR MISSED APPOINTMENTS: To reschedule or cancel an appointment, you must notify us at least 24 hours in advance to avoid a missed appointment fee of up to \$50.00 (fee based on appointment length and/or number of appointments missed). Missed or broken appointments prevent others from receiving the dental care they deserve.

| I have read and understand this docume   | nt in its entirety; outlining the office and financial policies of "Your Office |
|--|---|
| Name Here".                              |   |
| Signature of patient or parent/guardian: | Date:   |

1) We reserve the right to terminate professional treatment of any patient when scheduled appointments are not kept.