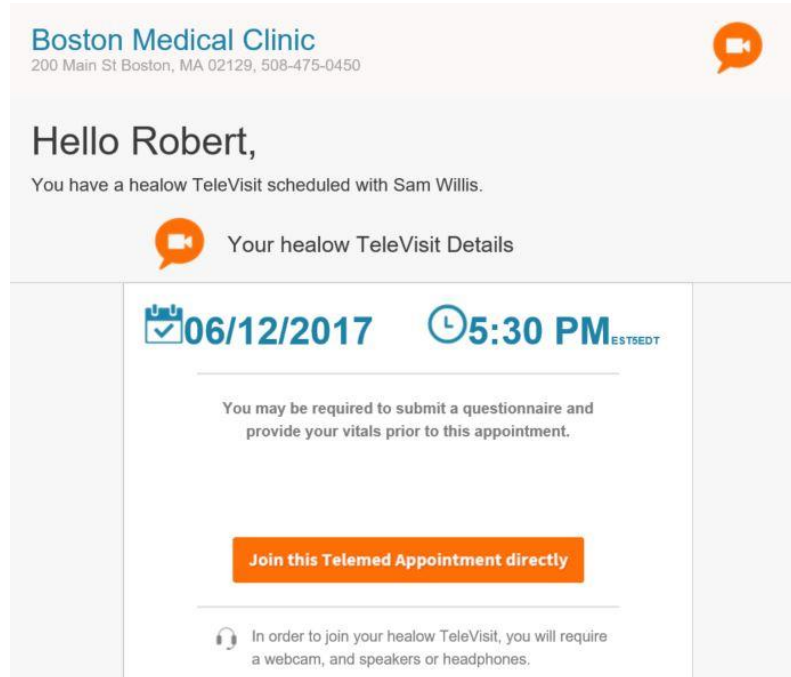# Logging into TeleVisit from the email confirmation/notification

1. **You will receive a confirmation email after scheduling a TeleVisit appointment with your provider and you will also receive a notification email before the appointment time.**

Boston Medical Clinic
200 Main St Boston, MA 02129, 508-475-0450

Hello Robert,

You have a healow TeleVisit scheduled with Sam Willis.

Your healow TeleVisit Details

📅 **06/12/2017**   🕐 **5:30 PM** EST5EDT

You may be required to submit a questionnaire and provide your vitals prior to this appointment.

Join this Telemed Appointment directly

In order to join your healow TeleVisit, you will require a webcam, and speakers or headphones.

2. **Click on "Join this TeleMed Appointment directly" link. You will be prompted to answer the questionnaires (if applicable). When you finish, click on "Submit Questionnaire" button.**

TeleVisit | Sam Willis | 12 Jun 2017   LOGIN   Help?

❓ Questionnaire ———— 🔋 Vitals ———— 🖥 Compatibility Check ———— 💬 Join the TeleVisit Appointment

Please complete your health questionnaire to the best of your ability.

TeleVisit Consent

Do you consent to TeleVisit?
○ Yes
○ No

Submit Questionnaire

3. Next, you will be prompted to enter in your vitals (optional). Click on "Submit Vitals" when you finish.

4. A software compatibility check will be run to ensure that the webcam and audio functions, browser, video connection, and bandwidth on your tablet or computer will work for TeleVisit appointment. When it has been completed, click on "Proceed" button.

5. **Click on "Start TeleVisit" - this will alert your provider that you are ready and they can now start the TeleVisit appointment.**
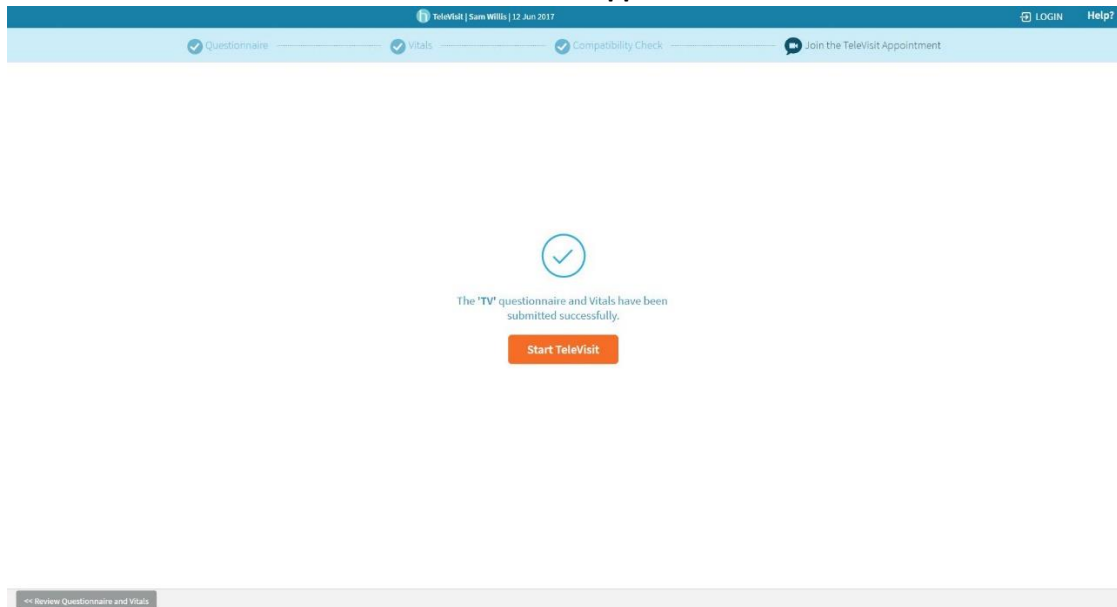
6. **You will then be placed in the virtual waiting room.**