

## **TeleVisit Appointment Patient Guide**

healow TeleVisits offer a unique and intuitive experience for patients, while offering physicians

integrated access to the same clinical tools used in the office.

**Requirements;** 

- Google Chrome or Mozilla Firefox internet browsers
- If using a desktop webcam and speakers / microphone

## Logging into TeleVisit from the Patient Portal

1. You will need to log into the patient portal

https://mycw69.ecwcloud.com/portal9037/jsp/100mp/login\_otp.jsp with your username and password to start the scheduled TeleVisit appointment;

PEDIATRICS AND YOUNG ADULT MEDICINE	Cambiar a <i>Español</i>	LOGIN TO YOUR ACCOUNT We will send verification code to confirm access to this number. Standard text messaging rates apply.
Welcome to NOVA Pediatrics and Ye	oung Adult Medicine	Using Mobile Phone
HealthCare Support Portal facilitates better communication with your physician's of your own home or office.	office by providing convenient 24 x 7 access from the comfort and privacy	OR
healow Access your health records through the healow mobile app	Book an appointment with your doctor	Enter the details below
Image: Constraint of the second se	Sort By: First Name	Password      Trouble logging in      Login
Find us using our unique practice code on the healow app		

2. Once you are logged into the patient portal you will see the scheduled TeleVisit in your patient dashboard;



3. Click on Join TeleVisit to start the appointment - you will be prompted to enter in your vitals;

< Dashboard	👔 TeleVisit   Regina Druz   28 Apr 2010					
			() Vitals	O Compatibility Check	🗩 Join the TeleVisit Appointment	
Height						
.5	ft 3	inches				
Weight						
120	pounds					
Blood Pressure						
	] /. []					
Temperature						
98 1	F					
Respiratory Rate						
	breaths per minute					
Pulse Rate						
	beats per minute					

4. Once you enter in your vitals, a software compatibility check will be run to ensure that the webcam and audio functions on your tablet / computer will work for TeleVisit appointment;

< Dashboard	🜔 TeleVisit   Kerri Domingues   19 Jun 2017	Help?  Log out
Questionnaire	Vitals Compatibility Check	Join the TeleVisit Appointment
	TeleVisit System Compatibility Check	
	Browser Chrome 32 bit(version 58) Windows 7	0
	Speaker     Ensure your speakers are working by clicking "Play" below     Play	۵
Computer	Camera	۵
	Integrated Camera (04f2:b398)   Microphone  Default  V	0
		0
Connection	1 🕞 Bandwidth	۵

5. Once this has been completed you will just need to click on start TeleVisit – this will alert your provider that they can now start the TeleVisit appointment

CCLI - Integrative Cardin X	healow TeleVisit	× (1997) ×							
← → C A https://mycw	65.ecwcloud.com/por	tal8480/jsp/100mp/tele	med/teleIndex.jsp?act	=18:prohlame=Regina	Druz&encryptedDataToTele=)	CYmRUPIoN4ATbmASVtAn	wsEURDR7PGpJHGA/	y0XP0%2FvXOTZIB	AJdNMH9%28rL2zjw%
🛗 Apps 💓 Integrative Cardiolog	About NYeC   Digital	👌 🧷 DFH Home- Superio	r 💓 ICCLI - Integrative Ca	Patients - HealthWave	🗋 WebMeil Login 📪 (3) Roundcub	e Webri 🐝 Beacon Health Partr	🐘 🚺 Staff - HealthWave	C ECL   Empire City Labs	🗅 LivingMatrix 🗋 New T
< Dashboard				👔 TeleVisit   Regina	Druz   28 Apr 2016				
		e	Vitals	📀 Com	patibility Check	💭 Join th	e TeleVisit Appointm	ent	
₽.									
				The Vit	als have been submitted si	recessfully			
				The link to the	waiting room for your TeleVisit	will annear below			
		The '	"Start TeleVisit" link wil	appear orange 30 minu	tes beföre your scheduled appol	intment time, allowing acces	is to the virtual waiting	room.	

6. You will then be placed in the waiting room for your provider is ready to start the TeleVisit appointment;

