



# PARACLETE PHYSICAL THERAPY

(Please Sign Below and Initial Beside Each Statement...Thanks!)

## IMPORTANT APPOINTMENT INFORMATION

FOR INSURANCE PURPOSES - YOU MAY NOT HAVE AN APPOINTMENT WITH RAPPAHANNOCK FOOT & ANKLE SPECIALISTS AND PARACLETE PHYSICAL THERAPY ON THE SAME DAY. INSURANCE WILL ONLY PAY FOR ONE VISIT AT THE SAME FACILITY ON THE SAME DAY. \_\_\_\_\_ Initial

**MISSED APPOINTMENTS:** Because your appointment is designated for only you, there will be a \$35 charge for a missed visit if you do not give us 24 hours notice. This notice will allow us to fill your appointment time with someone else who is waiting for an appointment. If you are ill or have an emergency we can discuss the missed visit fee on an individual basis. \_\_\_\_\_ Initial

**SICK ON YOUR APPOINTMENT DAY:** DO NOT COME TO PT WITH A FEVER! Because we work with everyone on a one on one basis, please do not come into PT if you have anything that can be passed to your therapist. They will then either be too sick themselves to perform therapy on other patients or pass the illness onto everyone they come in contact with. \_\_\_\_\_ Initial

**VOICEMAIL OPTIONS:** If you call during normal office hours and are not able to get a live person on the phone or you need to call the office after hours, LEAVE A MESSAGE with your name and the best phone number to reach you on. We will note the reason and time of your call back and make call backs during normal business hours. \_\_\_\_\_ Initial

**CONSECUTIVE MISSED APPOINTMENTS:** Due to the limited number of physical therapy appointments available and the need for continuance of care, if you miss three PT appointments in a row (without notifying us w/in the 24 hour guideline) then you will be required to see your referring doctor before continuing with PT services. \_\_\_\_\_ Initial

Patient Printed Name: \_\_\_\_\_

Patient DOB: \_\_\_\_\_

Patient Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**We Care About Your Health and The Rehabilitation Of Your Condition!!!**



# PARACLETE PHYSICAL THERAPY

Welcome to Our Practice

Please fill out ALL information found below to the best of your ability as it is vital for our records and your treatment.

Patient Name \_\_\_\_\_ Date \_\_\_\_\_

### Patient Medical History:

Circle if you have ever been treated for any of the following:

- |  |                      |                       |
|--|----------------------|-----------------------|
| Acid Reflux/GERD                       | Diabetes x _____ yrs | Hyperthyroidism       |
| AIDS or HIV+ (please circle which one) | Epilepsy             | Hypothyroidism        |
| Anemia /Blood/Plasma Transfusion       | GI Ulcer             | Kidney Disease        |
| Anxiety/Depression                     | Glaucoma             | Migraine Headaches    |
| Arthritis - type: _____                | Gout                 | Mitral Valve Prolapse |
| Asthma                                 | Heart Disease        | Pneumonia             |
| Back Trouble                           | Hepatitis A , B or C | Rheumatic Fever       |
| Bladder Infections                     | High Blood Pressure  | Stroke                |
| Bronchitis                             | High Cholesterol     | Tuberculosis          |
| Cancer                                 | Hives or Eczema      | Venereal Disease      |

List Any Other Diseases: \_\_\_\_\_

### Review of Systems: (Please indicate personal history below by circling)

#### CONSTITUTIONAL SYMPTOMS

- Good general health lately
- Recent Weight Change
- Fever
- Fatigue

#### EYES

- Eye disease or injury
- Wear glasses/contact lenses
- Blurred or double vision

#### CARDIOVASCULAR

- Chest pain
- Palpitations
- Swelling of feet, ankles or hands

#### RESPIRATORY

- Chronic or frequent coughs
- Spitting up blood
- Shortness of breath
- Wheezing

#### {FEMALES ONLY:}

Are you Pregnant: Yes or No

Are you currently breast feeding:

Yes or No

#### AUTHORIZATION & RELEASE

To the best of my knowledge, the questions on this form have been accurately answered. I understand that providing incorrect information can be dangerous to my health. It is my responsibility to inform the doctor's office of any changes in my medical status. I also authorize the healthcare staff to perform the necessary services I may need. I understand that I may be asked to update this form every 6 months for continued medical care.

#### GASTROINTESTINAL

- Loss of appetite
- Nausea or vomiting
- Frequent diarrhea

#### GENITOURINARY

- Kidney disease
- Dialysis
- Kidney stones

#### MUSCULOSKELETAL

- Joint pain
- Joint stiffness or swelling
- Weakness in muscles or joints
- Muscle pain or cramps
- Back pain
- Cold extremities
- Difficulty in walking
- Neuromuscular disease

#### INTEGUMENTARY (skin)

- Rash or itching
- Change in skin color
- Change in hair or nails
- Varicose Veins

#### NEUROLOGICAL

- Frequent or recurring headaches
- Light headed or dizzy
- Convulsions or seizures
- Numbness or tingling sensations
- Tremors
- Paralysis
- Head injury
- Stroke

#### PSYCHIATRIC

- Memory loss or confusion
- Depression
- Insomnia

#### ENDOCRINE

- Diabetes
- Glandular or hormone problem
- Excessive thirst or urination
- Heat or cold intolerance

#### HEMATOLOGIC/LYMPHATIC

- Bleeding or bruising tendency
- Anemia
- Phlebitis

X \_\_\_\_\_  
Signature of patient (or parent if minor)

\_\_\_\_\_  
Date

## PARACLETE PHYSICAL THERAPY PAIN QUESTIONNAIRE

**PATIENT NAME:** \_\_\_\_\_ **DATE** \_\_\_\_\_

\*Current problem (please explain): \_\_\_\_\_  
\_\_\_\_\_

\*When did your pain start? (or surgery date) \_\_\_\_\_

\*On a scale of 0-10 (0= no pain; 10 = worst pain)

1. Current pain level? \_\_\_\_ 2. Least amount of pain? \_\_\_\_ 3. Worst pain in past week? \_\_\_\_

\*Describe your pain: *sharp dull ache throbbing stabbing burning*

\*Circle the things that make your pain worse

*Sitting Standing Walking Ascending Stairs Descending Stairs Sit to Stand Bending*  
*Voiding Lying Down Coughing/Sneezing*

\*What makes the pain less? \_\_\_\_\_

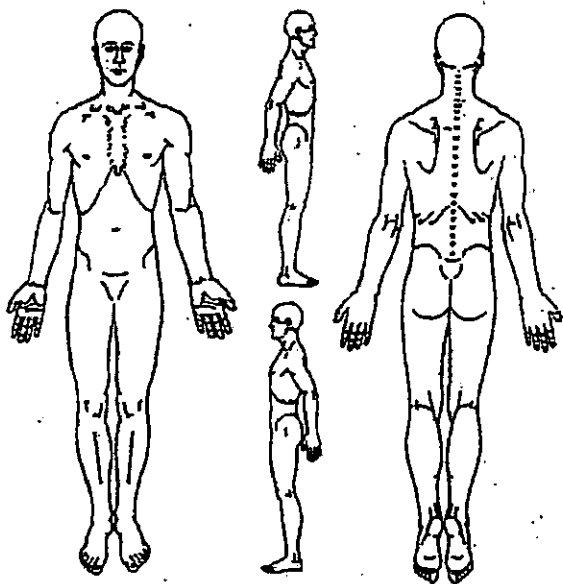
\*Any previous history of these symptoms? YES/NO

If yes, when? \_\_\_\_\_

\*What treatments have you received for this problem so far? \_\_\_\_\_

\*What goals do you hope to achieve from therapy? 1. \_\_\_\_\_ 2. \_\_\_\_\_

**Please mark on drawings where you feel your pain:**





# PARACLETE PHYSICAL THERAPY

## WELCOME TO OUR OFFICE

Please answer ALL questions to the best of your ability. This information is important for your health and our records. If you need more room for any of the questions, you may flip over to the backside to finish

Dr. Mr. Mrs. Ms. Name - Last \_\_\_\_\_ First \_\_\_\_\_ MI \_\_\_\_\_ Suffix \_\_\_\_\_

Mailing Address (Street, P.O. Box, Apt #) \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip(+last4): \_\_\_\_\_

Physical Address (911 – if different from above) \_\_\_\_\_

Phone #: (\_\_\_\_) \_\_\_\_\_ Cell Phone #: (\_\_\_\_) \_\_\_\_\_

Work Phone #: (\_\_\_\_) \_\_\_\_\_ Ext: \_\_\_\_\_  Full Time Student or  Part Time Student

Primary Care Physician (Not Facility) & Phone Number: \_\_\_\_\_

Date Of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Sex -  Male or  Female SS#: \_\_\_\_\_

Marital Status:  Single  Divorced  Married  Partner  Separated  Widowed Occupation: \_\_\_\_\_

Employer Name \_\_\_\_\_

Employer Address: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Person Responsible if Patient is a Minor: \_\_\_\_\_

Address & Phone#: (if different from above): \_\_\_\_\_

Responsible Party Employer Name, Address and Phone #: \_\_\_\_\_

Social Security Number: \_\_\_\_\_ DOB: \_\_\_\_\_

Emergency Contact Information: (Name, Relationship and Phone #)

\_\_\_\_\_  
\_\_\_\_\_

Primary Insurance: \_\_\_\_\_ Subscriber: \_\_\_\_\_

Is Subscriber:  Male or  Female Subscriber SS#: \_\_\_\_\_ Subscriber DOB: \_\_\_\_\_

Subscriber Work #: \_\_\_\_\_ Relationship to Subscriber: \_\_\_\_\_

Subscriber Employer and Address: \_\_\_\_\_

Secondary Insurance: \_\_\_\_\_ Subscriber: \_\_\_\_\_

Is Subscriber:  Male or  Female Subscriber SS#: \_\_\_\_\_ Subscriber DOB: \_\_\_\_\_

Subscriber Work #: \_\_\_\_\_ Relationship to Subscriber: \_\_\_\_\_

Subscriber Employer and Address: \_\_\_\_\_

If you are a patient with military insurance are you:  Active Duty or  Retired Military

E-mail Address: \_\_\_\_\_

Race: American Indian or Alaskan Native, Asian, African American, Native Hawaiian or other Pacific Islander, White

Ethnicity: Hispanic or Latino / Not Hispanic or Latino Preferred Language: \_\_\_\_\_

Pharmacy Name and Number: \_\_\_\_\_

**PLEASE NOTE: PAYMENT IS EXPECTED IN FULL AT THE TIME OF SERVICE**, unless insurance information or an insurance claim form is provided at the time of service. Also, upon visit you will be responsible for any co-pay/deductible/your percentage that has not been met at the time of service. Claims pending over (6) weeks will be your responsibility. Any payment received from your insurance company greater than your outstanding balance will be refunded to you or the insurance company. You are responsible for anything that is not covered by your insurance for today's visit. We bill insurances as a courtesy. If there is any information we request and feel is important for the billing process, (i.e. SSN, Physical address, etc.) and you are not willing to give this information to us you will be responsible for payment in full the date of service and to submit claim to your insurance company yourself. This also authorizes a credit report to be acquired by us if an account is to be established.

Signature \_\_\_\_\_

Date \_\_\_\_\_



## FINANCIAL POLICY

(PLEASE READ ALL OF THE BELOW BEFORE SIGNING. NOT SIGNING OR MARKING THROUGH THIS FORM DOES NOT ELIMINATE YOU FROM ANY OF OUR POLICIES, IF YOU CONTINUE WITH TREATMENT, THESE POLICIES CAN STILL BE ENFORCED)

Full payment is expected on the day medical services are provided unless you have health insurance coverage with a plan that we have a written agreement.

**DEDUCTIBLE:** an amount you must pay first out of your own pocket each year before your insurance will pay for any service

**CO-PAY:** an amount you must pay before each visit to a doctor designated by your insurance company and are due prior to seeing the doctor when you sign in. Co-pay fees vary depending on the insurance plan you opted for or your employer has opted for. Your co-pay may change from year to year and it is your responsibility to know this and inform us of any changes

**ALLOWABLE AMOUNT:** Payment amount your insurance company allows for the charges billed

**CO-INSURANCE:** an amount which is usually a percentage of the allowable amount that your insurance company will not pay. For example if your insurance company pays 80%, you are responsible for 20%

If you have two (2) medical insurance plans, it is your responsibility to inform us which plan is your **PRIMARY** (first) coverage and which plans is your **SECONDARY** (second) coverage, you must inform us if one or both insurance plans change or are no longer effective.

**PAST DUE ACCOUNTS:** We make every attempt to work with patients for an agreeable amount if payments need to be made on balances left from insurance, however if it becomes necessary to collect any sum of money through an attorney or collection agency, then the patient/guarantor agrees to pay any and all reasonable costs of collection, including attorney's fees, whether suit is filed or not. In the event the account is taken to court, patient/guarantor is responsible for any and all court costs incurred.

**DIVORCED/SEPARATED PARENTS:** The parent bringing the child for treatment is responsible for any co-pay due at the time of service or balances left after insurance. We, the physician's office do not get involved with the financial arrangement between the parents. That is an issue that must be resolved by the two parents.

Our financial policy offers you a number of payment options to choose from. You may use **CASH, CHECK, VISA, MASTERCARD, DISCOVER or CARE CREDIT.**

We will need a copy of the front and back of your insurance card at your initial visit. We expect you to inform us of any change in coverage that may occur and provide us with an insurance card to copy at that time. If you do not have an insurance plan that we have a written agreement with then you are responsible for that days visit.

Some insurance plans require a referral from your primary care physician. You are responsible for obtaining this referral prior to your visit, or full payment will be expected for the medical services rendered. If your referral expires we try to call you a week in advance as a courtesy to let you know you need a new referral. This is not always possible, so it is ultimately your responsibility to keep track of your referrals.

**NO SHOW APPOINTMENTS:** There will be a \$35 fee for all missed appointments.

\_\_\_\_\_  
PATIENT OR LEGAL GUARDIAN SIGNATURE

\_\_\_\_\_  
DATE

 **PARACLETE  
PHYSICAL THERAPY**  
**CONSENT/RELEASE OF INFORMATION**  
(PLEASE READ ALL OF THE BELOW BEFORE SIGNING)

**TREATMENT CONSENT**

I hereby authorize and consent to treatment at Paraclete Physical Therapy. This may include the administration of medications, diagnostic tests and procedures as deemed necessary by my physician, or his assistants or designees, for purposes of diagnosis or treatment. I also agree to have blood work performed should any of the employees of Paraclete Physical Therapy accidentally get stuck or cut with a needle or blade that has been used on me.

**ASSIGNMENT OF INSURANCE BENEFITS**

I hereby authorize payment to Paraclete Physical Therapy for any services rendered by the practice subsequent to this date, and for such other charges as may be made by said practice. This assignment will remain in effect until revoked by me in writing. A copy of this assignment is to be considered as valid as the original. I understand that I am financially responsible for all charges whether or not paid by my insurance. I understand that health insurance coverage varies and that all services provided may not be covered. It is my responsibility to negotiate payments from the insurance company and while they use such terms as customary, reasonable, prevailing, usually, etc. to limit their coverage, payment of the office charges remain my obligation.

**ACKNOWLEDGEMENT OF FINANCIAL RESPONSIBILITY**

I understand that I will be responsible unless otherwise specified in another written contract, for all services rendered to the patient. I agree to pay for service rendered, in full at time of service, unless other arrangements are made in advance with this office. Whether or not I have insurance, I as a patient/guarantor am responsible for the charges for services rendered to the patient. I further understand that I will be responsible for any additional charges for services which may not be available at the time of leaving the office. I agree to pay for any attorney fees or collection fees that result in the pursuit of collection for services rendered. I also authorize employment verification if needed.

**AUTHORIZATION TO RELEASE INFORMATION**

I hereby authorize Paraclete Physical Therapy to release any and all information to insurance companies or associations, employee groups, employer, government agencies or their third party payers and their agents or employees, either by mail or electronically as may be necessary for completion of all my claims. If said records should be received by another party in error, I absolve the practice of any liability related to such submission of said records.

**AUTHORIZATION TO LEAVE MESSAGES**

I authorize the staff of Paraclete Physical Therapy to leave a message on my home voice mail, answering machine or other electronic device, or with a person who answers my home phone in regards to my health, my appointment or my financial obligations to the practice.

**TRANSFER OR CREDIT BALANCE**

A credit balance resulting from payment to Paraclete Physical Therapy from the patient may be applied to any other accounts owed by the insured and/or family of the insured.

**AUTHORIZATION TO VERIFY EMPLOYMENT**

I hereby authorize Paraclete Physical Therapy to verify my employment if my account falls delinquent and further action is required.

I have read and understand the above and duly authorize Paraclete Physical Therapy and/or its appointees to execute the above and its terms.

\_\_\_\_\_  
PATIENT OR LEGAL GUARDIAN SIGNATURE

\_\_\_\_\_  
DATE



# PARACLETE PHYSICAL THERAPY

## Consent/Acknowledgement Use and Disclosure of Protected Health Information

I understand that Rappahannock Foot and Ankle Specialists, PLC may use and disclose my protected health information for purposes of treatment, payment and health care operations. I also acknowledge that I have received, have been offered, or have received in the past a copy of the Practice's Notice of Privacy Practices, which provides information about how the Practice, and individuals involved in my care in the Practice, may use and disclose my protected health information. As provided in the Notice, the terms of the Notice may change. To obtain a copy of any current Notice, I understand that I can contact the Privacy Officer at (540) 371-2724.

I understand that I have the right to request that the Practice restrict how my protected health information is used or disclosed for treatment, payment or health care operations, but I also understand that the Practice is not required to agree to a requested restriction. However, if the Practice does agree, it is bound by that agreement. I understand that I have the right to revoke this consent in writing at any time, except to the extent that the Practice, or individuals involved in my care in the Practice, have already used or disclosed protected health information in reliance on my prior consent.

**In order for Rappahannock Foot & Ankle Specialists, PLC to disclose Protected Health Information to someone other than you, you must complete this authorization.**

\_\_\_\_\_  
Name of Patient (Please Print)

\_\_\_\_\_  
Date of Birth

May we contact you by: Email - Yes / No      Text: Yes / No

I authorize Rappahannock Foot & Ankle Specialists, PLC to disclose information on my health care to the following person(s).

Spouse \_\_\_\_\_

Other (please identify) \_\_\_\_\_

This authorization is valid until:

\_\_\_\_\_ date/event       One year from date I sign this form

Indefinitely

### Person to Call if Unable to Reach You

Name: \_\_\_\_\_

Relationship: \_\_\_\_\_ Phone #: \_\_\_\_\_

### Authorized Person(s) to Speak with Regarding My Account:

Spouse \_\_\_\_\_

Other (please identify) \_\_\_\_\_

I have the right to revoke this form at any time by submitting a cancellation authorization in writing to Rappahannock Foot & Ankle Specialists, PLC.

\_\_\_\_\_  
Patient or Legal Surrogate

\_\_\_\_\_  
Date

\_\_\_\_\_  
Relationship to Patient

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Date