



## **Family Dental Care of South Jersey** **Patient Bill of Rights**

- **You have a right to** a high standard of care, without regard to ethnicity, sex, national origin, religion, age or disability
- **You have a right to** be treated with courtesy, respect and the highest professional, ethical and moral conduct by your dentist and his or her staff
- **You have the right to** complete access to comprehensive and up-to-date information regarding your dental health and treatment options
- **You have the right to** ask about treatment options and be told what the advantages and disadvantages of each are
- **You have the right to** know the risks, benefits and alternatives of all treatment options before you proceed with treatment
- **You have the right to** know the costs of every treatment option
- **You have the right to** know how your health will be affected by no treatment
- **You have the right to** refuse treatment
- **You have the right to** have treatment that will be completed in a timely and efficient manner
- **You have the right to** receive a treatment plan that includes options and all fees involved
- **You have the right to** expect prompt attention if you have a dental emergency
- **You have the right to** expect that all appropriate infection and sterilization protocols are followed
- **You have the right to** confidentiality regarding your diagnosis and treatment, except when you agree to submit this information to others as per HIPAA
- **You have the right to** be seen in a timely fashion as we do value your time