

Primary care practices receive statewide Patient Experience recognition



Congratulations to the 10 Mass General Brigham primary care practices named as recipients of the 2021 “Massachusetts Health Quality Partners (MHQP) Patient Experience Awards.” This award program recognizes the primary care practices that perform highest on its annual Commercial Patient Experience Survey – the only statewide survey of patient experience in primary care in Massachusetts.

“This recognition is a testament to the dedication of primary care practice teams that have continued to work together through the challenges of the pandemic to ensure that we focus every day on quality and ensuring that patients feel heard and cared for,” said **Becky Cunningham, MD**, senior medical director of primary care, Mass General Brigham.

The following Mass General Brigham primary care practices are 2021 MHQP Patient Experience Award winners:

- **Brigham and Women’s Advanced Primary Care Associates - South Huntington:** Assessment of Patient Behavioral Health Issues (Adult care)
- **Brigham and Women’s Primary Care Associates - Longwood:** Empowering Patient Self Care (Adult care)
- **MGH Charlestown HealthCare Center:** Empowering Patient Self Care (Adult care)
- **Mystic Healthcare:** Patient-Provider Communications (Adult care)
- **Newton-Wellesley Primary Care:** How Well Providers Know Their Patients (Adult care)
- **Southern Jamaica Plain Health Center:** Patient-Provider Communications (Adult care)
- **Milton Pediatrics – Braintree:** Assessment of Child Development (Pediatric care)
- **North Shore Physicians Group – Rowley:** Patient-Provider Communications (Pediatric care)
- **Patriot Pediatrics:** Empowering Patient Self Care (Pediatric care)
- **Pediatrics west:** Pediatric Preventive Care (Pediatric care)