PLEASE TAKE A MOMENT TO THOROUGHLY READ THE FOLLOWING UPDATED, IMPORTANT INFORMATION RE: COVID-19 & OUR OFFICE....



2217 Seventh Avenue, Altoona, PA 16602 · 814-942-9111 · BetarDental.com

To our patients and families,

In light of recent evidence of community spread of novel coronavirus (COVID-19) in Pennsylvania, we are implementing additional policies aimed at keeping our patients and families healthy. Additionally, we feel it is our civic responsibility to protect our community as a whole and help slow the spread of the virus to protect those who are most vulnerable (people 60 years or older and people of any age with chronic medical conditions). We regret any inconvenience that may result and ask for your understanding. These changes include the following:

- 1. We will continue screening all patients at check-in by asking if you have a fever, cough, or shortness of breath. If you are ill, we will reschedule your visit.
- 2. In addition to our routine sterilization procedures and standard procedures for infection control which have been developed over years of use for other bacterial and viral contagions, we will continue to disinfect frequently touched surfaces in the waiting room and other shared spaces.
- 3. We are asking only the patient and/or patient and parent to come to the dental appointment in an effort to reduce those in our waiting room at any one time. Please, no extra visitors, siblings or other family members.
- 4. For our patients over the age of 60, we will see you for your appointment at times when there are no other patients in the office. Please call (814) 940-1005 ext. 6 to find a time to meet with Dr. Betar.
- 6. To protect those most vulnerable, we suggest that caregivers over the age of 60 years or caregivers of any age with chronic medical conditions wait for their patient to complete the visit in their cars. If you choose to stay in the waiting room, we recommend maintaining six feet distance between yourself and other caregivers and patients.
- 7. If our staff members are sick with a fever and/or respiratory symptoms, they will not come to work. Because of the potential for many staff to be ill at the same time, we may need to temporarily close the office. We will call to reschedule your appointment should this occur.

As always, we are happy to see you any time with emergencies, and we will continue to provide routine and restorative care. Please know that we monitor this evolving situation via frequently published updates from the PA Department of Health and U.S. Centers for Disease Control.

We hope you and your family remain healthy and unaffected by this outbreak. If you have any questions, please contact our office at 814-942-9111. Thank you for your support and confidence!

Sincerely,

Dr. Donald Betar and Staff