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## Advanced DermCare Statement about Anthem Blue Cross and Blue Shield

Effective January 1st, 2025, Advanced DermCare will no longer participate in-network with Anthem Blue Cross and Blue Shield (Anthem).

To deliver high quality healthcare, Advanced DermCare relies on reimbursement agreements from health insurance companies. We cannot maintain access to the care and services patients depend upon without contracts that adequately reimburse us for the cost of care.

In the case of Anthem, we have worked hard to reach an agreement to maintain in-network access for its members to our practice, but sadly, Anthem has been unwilling to negotiate with us.

We know how important it is for you and your family to receive care from the trusted doctors, nurses, and staff at Advanced DermCare and we apologize for this inconvenience that is beyond our control.

What does this mean if Anthem is your current health insurance carrier?

- 1. **Do not delay care!** You may still see the providers at Advanced DermCare, but it will be out-of-network, and fees for services provided will be collected on the day of service. You may have out of network benefits through Anthem that will provide reimbursement to you for some of the fees, but please check with Anthem about your out-of-network benefits and deductible.
- 2. **If you receive insurance through your employer,** ask about other health plans that include Advanced DermCare. Your employer may offer an alternative health plan option that includes access to your trusted caregivers.
- 3. **If you decide to change providers**, we can send your medical records. For easiest service, please send a text to our secure messaging platform at 203-448-4426. Alternatively, you can call our medical records line at 203-731-2235.

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