

HAYWOOD PEDIATRICS

Financial Policy

Haywood Pediatrics is committed to caring for the children and youth of Haywood County and providing excellent care to sick children regardless of their financial situation. To assist you, we have the following policy. If you have any questions, please speak with a member of the staff.

Unless other arrangements have been made in advance by either you or your health coverage carrier, full payment is due at the time of service. We accept Cash and Credit/Debit Cards.

We expect timely payment for our services but are willing to discuss payment plans for the parents of sick children who are experiencing economic hardship.

Following are our financial policies:

- Payment is expected at the time services are rendered.
- The adult (parent/legal guardian) who signs the demographics will be considered the guarantor and will be responsible for all balances not covered by insurance, including vaccinations, even if that adult is not present at the time of service. We do NOT honor custody agreements nor court orders.
- All insurance co-pays are to be paid upon check-in.
- We expect regular payments (at least every 30 days) on outstanding balances and the patient representative is responsible for setting up payment arrangements with Haywood Pediatrics. Failure to do so may result in your account being referred to a collection agency and your family may be terminated from the practice.
- Routine Care and Wellness visits will not be scheduled until outstanding balances are settled or adequate payment arrangements have been made.

Insurance

(Please present patient's insurance card at each visit)

As a courtesy, we will file claims for all visits. However, payment is expected at the time of service for co-pays, deductible amounts, etc. and it is the responsibility of the patient representative to verify with the insurance that we are participating with their policy and to know what benefits are covered. We participate with NC Medicaid/Health Choice, Aetna, BCBS, Cigna, Crescent, Tricare, Medcost, United Healthcare and many other plans.