



## **Patient Registration**

| Patient: The person seeking media                   | cal care.          |                      |                        |                           |  |
|---|--------------------|----------------------|------------------------|---------------------------|--|
| Last Name:<br>Date of Birth:                        |                    | First Name:          |                        | MI:                       |  |
| Date of Birth:                                      | _Sex: M F (pl      | ease circle)         |                        |                           |  |
| Home Phone:   | Social Social      | Security Number (    | if known):             |                           |  |
| Street Address:                                     |                    | City:                | State:                 | Zip:                      |  |
| Parent/Guardian Information:                        |                    |                      |                        |                           |  |
| Mother's Last Name:                                 |                    | First Name:          |                        | MI:                       |  |
| Social Security:                                    | DOB:               | Address:             | Same as patient Y Or N | If no, please fill below: |  |
| Street Address:                                     |                    | City:                | State:                 | Zip:                      |  |
| Home Phone:   | Work Pho           | ne:                  | Cell:                  |                           |  |
| Employed: FT or PT Occupation:                      |                    | Emp                  | oloyer:                |                           |  |
| Employer Address:                                   |                    | City:                | Zip                    | :                         |  |
| Father's Last Name:                                 |                    | First Name:          |                        | MI:                       |  |
| Social Security:                                    | DOB:               | Address:             | Same as patient Y or N | If no, please fill below  |  |
| Street Address:                                     |                    | Citv:                | State:                 | Zip:                      |  |
| Home Phone:   | Work Pho           | ne:                  | Cell:                  |                           |  |
| Employed: FT or PT Occupation:                      |                    | Emp                  | oloyer:                |                           |  |
| Employed: FT or PT Occupation:<br>Employer Address: |                    | City:                | Zip                    | :                         |  |
| Legal Guardian: (If different than p                | arent)             |                      |                        |                           |  |
| Last Name:  |                    | First Name:          |                        | MI:                       |  |
| Social Security:                                    | DOB:               | Address:             | Same as patient Y or N | lf no, please fill below  |  |
| Street Address:                                     |                    | City:                | State:                 | Zip:                      |  |
| Home Phone:   | Work Phone:        |                      | Cell:                  |                           |  |
| Family Member E-mail (This will I                   | be used for the p  | atient portal):      |                        |                           |  |
| Primary Insurance: The insurance                    | company that will  | be billed first.     |                        |                           |  |
| Insurance Company Name:                             |                    | Ph                   | one Number:            |                           |  |
| Claims Address:                                     |                    |                      |                        |                           |  |
| Subscriber Last Name:                               |                    | First Name:          |                        | MI:                       |  |
| ID #:   |                    |                      |                        |                           |  |
| Secondary Insurance: The insuran                    | nce company that   | will be billed secon | d.                     |                           |  |
| Insurance Company Name:                             |                    | Ph                   | one Number:            |                           |  |
| Claims Address:                                     |                    |                      |                        |                           |  |
| Subscriber Last Name:                               |                    | First Name:          |                        | MI:                       |  |
| ID #:   | Group N            | Group Number:        |                        | Employer                  |  |
| Emergency Contact:                                  |                    | Phone Number:        |                        |                           |  |
| CONSENT:  |                    |                      |                        |                           |  |
| L acting as a guardian to the abo                   | ve patient, give n | ny consent for the   | above patient to recei | ive medical               |  |

I, acting as a guardian to the above patient, give my consent for the above patient to receive medical evaluation and treatment by the providers at Desert Sun Pediatrics. I acknowledge that I have received a copy of the office's Notice of Privacy Practices.

Signature: \_\_\_\_\_

Date\_\_\_\_\_







# **EPSDT Health History**

| Patient's Name:                                   |               |             | Date of Birth: _  |              | SSN:      |
|---|---------------|-------------|-------------------|--------------|-----------|
| Male   Female                                     |               |             |                   |              |           |
| Please list all people in household:<br>Name:     |               |             |                   |              |           |
| Father:   |               | Date o      | of Birth          | Occupation   | Education |
| Mother:   |               |             |                   |              |           |
| Other:  |               |             |                   |              |           |
| Have there been any recent major If yes, explain: | •             |             |                   |              | No        |
| Does the child go to a babysitter, p              | reschool or   | daycare     | regularly? 🗆 Ye   | s ⊐No        |           |
| Birth History                                     |               |             |                   |              |           |
| Birthweight:                                      |               | Length:     |                   | Place        | :         |
| During the pregnancy, did the moth                | er see a do   | octor regu  | larly? 🗆 Yes      | □No          |           |
| During the pregnancy, did the moth                | er: (If YES,  | , explain)  |                   | Exp          | olanation |
| Have any medical problems?                        | □ Yes         | □ No        |                   |              |           |
| Smoke or drink?                                   | □ Yes         | □ No        |                   |              |           |
| Use any medications?                              | □ Yes         | □ No        |                   |              |           |
| Use alcohol or drugs?                             | $\square$ Yes | □ No        |                   |              |           |
| Have problems with labor or deliver               | ry? □ Yes     | □ No        |                   |              |           |
| How long did the baby stay in the h               | ospital afte  | r birth?    |                   |              |           |
| Past Medical History                              |               |             |                   |              |           |
| Is the child's general health:                    | □ Good        | □ Fair      | □ Poor            | Ext          | olanation |
| Does the child have any allergies?                | □ Yes         | □No         |                   |              |           |
| Is the child taking any medications?              | P □ Yes       | □ No        |                   |              |           |
| Please list any hospitalizations, ope             | erations, se  | rious illne | esses or accident |              |           |
|   |               |             |                   | Date<br>Date |           |







Has the child had any issues with the following? (If yes, explain)

| Yes   | □ No  |  |
|-------|---|--|
| Yes   | □ No  |  |
| I Yes | □ No  |  |
| Yes   | □ No  |  |
| Yes   | □ No  |  |
| Yes   | □ No  |  |
| Yes   | □ No  |  |
| Yes   | □ No  |  |
| Yes   | □ No  |  |
| I Yes | □ No  |  |
| I Yes | □ No  |  |
| I Yes | □ No  |  |
|       | Yes<br>Yes<br>Yes<br>Yes<br>Yes<br>Yes<br>Yes<br>Yes<br>Yes | YesIncYesNoYesNoYesNoYesNoYesNoYesNoYesNoYesNoYesNoYesNoYesNoYesNoYesNoYesNoYesNoYesNoYesNoYesNo |

### Family History

Have any of the child's brothers or sisters passed away?  $\Box$  Yes  $\Box$  No If yes, give age and cause:

Have any of the child's blood relatives had the following diseases? (If yes, please list family member)

Family Member

\_\_\_\_\_

\_\_\_\_\_

| Heart Disease             | □ Yes | □ No |
|---------------------------|-------|------|
| Tuberculosis              | □ Yes | 🗆 No |
| High Blood Pressure       | □ Yes | 🗆 No |
| Kidney Disease            | □ Yes | 🗆 No |
| Allergies/Asthma          | □ Yes | 🗆 No |
| Cancer                    | □ Yes | □ No |
| Diabetes                  | □ Yes | 🗆 No |
| Mental/Emotional Problems | □ Yes | 🗆 No |
| Sickle Cell               | □ Yes | 🗆 No |
| Seizures                  | □ Yes | □ No |

### Development

Do you have any concerns about the following? If yes, please explain.

| Development            | □ Yes | □ No |  |
|------------------------|-------|------|--|
| Behavior               | □ Yes | □ No |  |
| Eating Habits          | □ Yes | □ No |  |
| Sleeping Habits        | □ Yes | □ No |  |
| School Experience      | □ Yes | □ No |  |
| Bathroom/Toilet Habits | □ Yes | □ No |  |
| Discipline             | □ Yes | □ No |  |
| Other (Please explain) | □ Yes | □ No |  |







## **Privacy Policy**

The office of Desert Sun Pediatrics, P.C. is dedicated to protect your "nonpublic health information". This notice is to tell you how and why we collect that information, and who has access to that information.

### How We Collect Your Information

Your personal demographic information such as name, address, birth date, social security number, and medical insurance information is obtained from you. This is why we ask you to fill out the patient information sheet and why we ask for a copy of your insurance card. This insures you that the information we collect is correct. If you came to our practice through a hospital encounter, we may obtain that information from the hospital. However, on your first visit to this office we will ask you to bring our information sheet to insure that the information we received from the hospital is correct.

### Why We Collect This Information

We collect this information so that we can treat your medical condition and obtain payment from you or your health insurance.

### Maintaining Accurate And Timely Information

Any person or persons you designate in writing, people directly involved in your medical care, people creating and maintaining your medical records, and those entities that need your information to process health care claims and obtain payment for services have access to your Protected Health Information.

Entities such as Governmental Oversight agencies, Judicial and Administrative Proceedings, Law Enforcement Agencies, Coroners and Medical Examiners, and Organ Procurement Organizations may obtain copies of your Protected Health Information. These entities are mandated by Law and this practice has no jurisdiction over such entities.

### How We Protect Your Information

We release your information only to those people who need your information. We maintain physical, electronic, and procedural safeguards so that no one but persons involved in your healthcare or entities that need this information for claim processing have access to your Protected Health Information.

### Your Rights

You have the right to inspect your Protected Health Information. You also have the right to amend any errors you may find in your record.

If you leave this practice, your Protected Health Information will continue to receive the protection outlined in this notice.

### Complaint/Comments:

If you have any complaints concerning our privacy practices, you may contact the Secretary of the Department of Health and Human Services as 200 Independence Avenue, S.W. Room 509 F, HHH Building, Washington, D.C. 20201. You also may contact the Privacy Officer of this practice at (480) 563-1111.

THIS PRACTICE reserves the right to amend our privacy policy as dictated by law, without sending you a copy of the amendment. Any changes to this policy will be posted in our office.

| Patient's Name:           | DOB:  |
|---------------------------|-------|
| Parent or Legal Guardian: | Date: |







### **Consent Form**

THIS FORM ALLOWS PARENTS/LEGAL CUSTODIAN TO DESIGNATE WHICH OTHER ADULTS WILL MAKE MEDICAL DECISIONS FOR A CHILD IN THE ABSENCE OF PARENTS/LEGAL CUSTODIAN. PARENT'S/GUARDIAN'S DELEGATION OF AUTHORITY TO CONSENT TO MEDICAL TREATMENT OF MINOR CHILD.

I, the undersigned parent, legal guardian, or person having legal custody of

, a minor child, do hereby authorize the individuals listed below to act as agents for the undersigned to consent to any x-ray examination, anesthetic, medical or surgical diagnosis or treatment and/or hospital care to be rendered to said minor child under the supervision of a physician and surgeon licensed or any x-ray examination, anesthetic, dental or surgical diagnosis or treatment and hospital care to be rendered to said minor by a physician.

It is understood that this authorization is given in advance of any specific diagnosis, treatment or hospital care being required, but is given to provide authority and power on the part of the said agents to give specific consent to any and all such diagnosis, treatment, or hospital care which a physician and surgeon in the exercise of his or her best judgment may deem advisable.

# INDIVIDUALS AUTHORIZED TO CONSENT TO MEDICAL TREATMENT OF MINOR CHILD (LIST INDIVIDUALS <u>OTHER THAN</u> PARENTS OR GUARDIANS OF MINOR)

| 1 | Relationship |
|---|--------------|
| 2 | Relationship |
| 3 | Relationship |
| 4 | Relationship |
| 5 | Relationship |
| 6 | Relationship |

This authorization shall remain in effect for 1 year from below date, unless sooner revoked in writing and delivered to Desert Sun Pediatrics, P.C.

Dated: \_\_\_\_\_

At, Phoenix, Arizona

SIGNATURE of Legal Guardian/Person Having Legal Custody

Print Name







## **Office Policy**

Our goal is to provide and maintain a good physician-patient relationship. Letting you know in advance of our office policy allows for a good flow of communication and enables us to achieve our goal. Please read each section carefully and initial. If you have any questions, do not hesitate to ask a member of our staff.

### Appointments

1) We value the time we have set aside to see and treat your child. We do not double book appointments If you are not able to keep an appointment, we would appreciate 24-hour notice. There is a charge of \$25 for missed appointments.

2) If you are late for your appointment, you may be asked to reschedule.

3) We strive to minimize any wait time; however, emergencies do occur and will take priority over a scheduled visit. We appreciate your understanding.

4) Before making an annual physical appointment, check with your insurance company as to whether the visit will be covered as a healthy (Well-child) visit.

Initial: \_\_\_\_\_

### Insurance Plans

Please understand

1) It is your responsibility to keep us updated with your correct insurance information. If the insurance company you designate is incorrect, you will be responsible for payment of the visit and to submit the charges to the correct plan for reimbursement.

2) If we are your primary care physician, make sure our name or phone number appears on your card. If your insurance company has not yet been notified that we are your primary care physician, you may be financially responsible for your current visit.

3) It is your responsibility to understand your benefit plan with regard to, for instance, covered services and participating laboratories. For example

a) Not all plans cover annual healthy (well) physicals, sports physicals, or hearing and vision screenings. If these are not covered, you will be responsible for payment at the time of service. Please notify our office for financial arrangements if you are not able to pay at time of service before the appointment.

b) For children younger than 2 years, there is a limit as to the number of allowable well visits per year. If the number of visits is exceeded, your insurance company will not pay; you will be responsible for payment at the time of service. Please notify our office for financial arrangements if you are not able to pay at time of service before the appointment.

4) It is your responsibility to know if a written referral or authorizations is required to see specialists, whether preauthorization is required prior to a procedure, and what services are covered.

5) It is your responsibility to notify us of primary and secondary insurance policies. If you have both a commercial private and State AHCCCS insurance, you are to use the AHCCCS policy as a secondary and commercial as primary, for further questions you may contact State AHCCCS insurance for information. If both policies are commercial insurances, it is your responsibility to contact both policies to update coordination of benefits (which one is to be billed first). This will make billing your insurance companies a much easier process and avoid unpaid visits by your plan.

Initial:

### Referrals

1) Advance notice is needed for all non-emergent referrals, typically 3 to 5 business days.

2) It is your responsibility to know if a selected specialist participates in your plan.

3) Remember, we must approve all referrals before they are issued.

Initial: \_\_\_\_\_







### Financial Responsibility

1) According to your insurance plan, you are responsible for any and all co-payments deductibles and coinsurances at time of service.

2) Co-payments are due at the time of service. A **\$20** fee will be charged in addition to your co-payment if the copayment is not paid by the end of that business day.

3) Self-pay patients are expected to pay for services in **FULL** at the time of the visit. Please notify our office for financial arrangements if you are not able to pay at time of service before the appointment.

4) If we do not participate in your insurance plan, payment in full is expected from you at the time of your visit. We will supply you with an invoice that you can submit to your insurance for reimbursement.

5) Patient balances are billed immediately on receipt of your insurance plan's explanation of benefits. Your remittance is due within 10 business days of your receipt of your bill.

6) If previous arrangements have not been made with our finance office, any account balance outstanding longer than 28 days will be charged **a \$20 re-bill fee** for each 28-day cycle. Any balance outstanding longer than **90 days** will be forwarded to a collection agency and patients will be dismissed from the practice.

7) For scheduled appointments, prior balances must be paid prior to the visit.

8) If you participate with a high-deductible health plan, we require a copy of the health savings account debit/credit card, or a copy of a personal credit card to remain on file.

9) We accept cash, checks, Visa, MasterCard, American Express, Discover, and Debit cards.

10) A **\$25** fee will be charged for any checks returned for insufficient funds.

### Initial: \_\_\_\_

### Forms

1) There is no charge for immunization records, additional school, camp or sports forms given at the time of your child's visit. This is considered part of the visit. However, should you lose your forms there will be a \$15 charge to complete them.

2) Any additional school, camp or sports forms are subject to a **\$15** per form fee that is requested after your child's well-check visit. Family and Medical Leave Act Forms are **\$20**. Payment is due when the forms are dropped off. We require **3- day turn around time**. **Initial:** 

### Transfer of Records

1) If you transfer to another physician, we will provide a copy of your immunizations record and your last visit to your physician, free of charge, as a courtesy to you. We need 30 day notice.

2) A copy of your complete record is available for a \$25 fee.

3) We provide records of your child for visits (including consultations from specialists) rendered here at Desert Sun Pediatrics only. For any previous records, you must request them directly from your previous doctor(s). **Initial:** 

### **Prescription Refills**

For monthly medication refills, we require **48 hour's notice**, during regular business hours. Please plan accordingly.

Initial: \_\_\_

### Well-Child Services Policy

Good health care for newborns, infants, children, and adolescents begins with the well-child visit (checkup) and other services that help keep children healthy. These are *preventive* services. Our doctors and staff provide these services based on a plan called Bright Futures. The American Academy of Pediatrics (AAP) made this plan to help doctors and families know what preventive services children should receive from birth to 21 years of age, such as screening tests (developmental, hearing, vision), and advice about staying health and safe. This plan can be altered to suit each child as needed. We also follow the AAP vaccine schedule for newborns, infants, children and adolescents.







Because preventive services are important to keeping children healthy, the Patient Protection and Affordable Care Act (health care reform law) includes a rule that all preventive care screenings and services included in the Bright Futures plan and vaccine schedule must be covered by most health plans. This is not always true though, as some older plans, galled grandfathered plans do not have to pay in full for preventive services.

There may also be times when a child needs a service that is not considered preventive on the same day as wellchild visit. If a child is not well or a problem is found or needs to be addressed during the checkup, the physician may need to provide an additional office visit service (called a sick visit) to care for the child. This is a different service and is billed to your health plan *in addition* to the preventive services provided on that day. If you have a co-payment for office visits or coinsurance or deductible amounts that you must pay before your health plan pays for these services, our office will charge you these amounts.

We value your time and want to make the most of each appointment for the child. This is why we will address any problem that needs a doctor's care during well-child visits so that only one trip is needed. Some services that may be provided and billed in addition to preventive services include:

- The doctor's work to address more than a minor problem, which will be billed as an office visit (eg, if the doctor gives a prescription, orders tests, or changes care for a known problem)
- Medical treatments (eg, breathing treatments)
- Any surgery (eg, removing splinters or something the child put in his or her nose or ear)
- Tests performed in the office that are not included in the Bright Futures Plan

Our office does not want you to be surprised by a bill but must always bill your health plan based on the actual services provided. Please feel free to ask questions about services that may not be paid in full by your health plan on the day of your visit. It is our pleasure to help. **Initial:** 

I have read and understand this office policy and agree to comply. I also understand that I am financially responsible for all charges not covered by my insurance. In the event of default, I agree to pay any/all additionally fees' that require a collection agency. I also agree to pay court costs, Interest allowed by law and attorney fees incurred because of the default.

| Patient Name                    |              |
|---------------------------------|--------------|
| Responsible Party Member's Name | Relationship |
|                                 | <b>D</b> /   |



