

The Foot & Ankle Center Earns Esteemed 2013 Angie's List Super Service Award

Award reflects company's consistently high level of customer service

The Foot & Ankle Center has earned the service industry's coveted Angie's List Super Service Award, reflecting an exemplary year of service provided to members of the consumer review service in 2013.

"We place a high priority on patient satisfaction from the moment they walk in our door," said Dr. Mitchell Waskin of The Foot & Ankle Center. "So, earning an award based on our patients' honest feedback is truly an honor for us."

"Only about 5 percent of the companies The Foot & Ankle Center competes with in the Richmond area are able to earn our Super Service Award," said Angie's List Founder Angie Hicks. "It's a mark of consistently great customer service."

Angie's List Super Service Award 2013 winners have met strict eligibility requirements, which include an "A" rating in overall grade, recent grade, and review period grade; the company must be in good standing with Angie's List, have a fully complete profile, pass a background check and abide by Angie's List operational guidelines.

Service company ratings are updated daily on Angie's List. Companies are graded on an A through F scale in areas ranging from price to professionalism to punctuality. Members can find the 2013 Super Service Award logo next to company names in search results on AngiesList.com.

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Angie's List helps consumers have happy transactions with local service professionals in more than 720 categories of service, ranging from home improvement to healthcare. More than 2 million paid households use Angie's List to gain access to local ratings, exclusive discounts, the Angie's List Magazine and the Angie's List complaint resolution service.