

Patient Name:

PCC#

Date of Birth:

The staff at Clinical Pediatric Associates of North Texas are committed to providing and maintaining the best possible care for our patients. Your review of billing practices in advance allows for good communication and common understanding.

Insurance company billing policies dictate that we differentiate between two types of services.

Wellness Services & Problem Oriented Services

What is included in Wellness Services (also known as a preventive care visit or physical)?

- Age appropriate history & medical exam
- Anticipatory guidance (such as reducing fall risks for early walkers)
- Preventive counseling (such as proper nutrition)
- Review of vaccine history
- Review & interpretation of any recommended labs or age appropriate screenings

What other preventative related services will be billed separately?

- Vaccine products
- Vaccine administration services (including counseling)
- Routinely recommended labs**
- Screenings (e.g. vision, hearing, developmental screens)

The Affordable Care Act makes many wellness and/or preventative services covered in full by most insurance plans. However, this is not true of many problem-oriented services. Management of medical diagnoses, including the need for medication **refills of any sort** are categorized by insurance companies as problem-oriented services. Evaluation and/or management of any complaint and/or symptom offered by a patient or identified upon questioning during a preventive exam constitute a problem-oriented service.

Problem Oriented Services

Some common examples of problem-oriented services, screens or procedures include but are not limited to:

- Illness addressed (ears, eyes, nose, throat, cough, fever, skin problems, etc.)
- Chronic conditions addressed For example: Obesity, Asthma, ADHD, Anxiety, Depression, Allergies
- Travel concerns
- Behavior concerns
- Suture Removal (if placed by another facility)
- Cholesterol, Lead, Hemoglobin Screening
- Mental Health questionnaires (For example PHQ9)

Our medical practice wants to provide the most up to date, comprehensive care possible; circumstances arise where we must address a Problem Oriented Service during a Wellness Service. However, due to **YOUR CONTRACT** with **YOUR INSURANCE COMPANY** they may require a co-pay/deductible/co-insurance with the Problem Oriented Service. Additionally, we try to eliminate the need for the patient to return to the office, whenever possible. *It is the responsibility of the policy holder to be aware of their insurance plan's coverage.*

I acknowledge that during a wellness visit there may also be problem-oriented service(s) performed by the practitioner of Clinical Pediatric Associates of North Texas. It is understood that multiple charges may be submitted to my insurance company, and when applicable, a co-pay/deductible/co-insurance may occur as determined by my insurance policy. Alternatively, I understand I may choose to return for a separate visit to address problem-oriented issues, at which time, my co-pay/deductible/co-insurance will still apply.

Print Parent/Guardian Name

Parent/Guardian Signature

Date

Relationship

**All laboratory, radiology and/or pathology services performed or referred by our providers may result in additional bills and/or charges from other companies such as Quest Laboratories, Lab Corp, or an x-ray facility etc. You may receive separate billing statements for these services.

When is my visit not a Well Visit?

Well visit (Also known as Check Up, Physical, Annual Exam)

“My child is well, they have no problems or concerns that need to be addressed. No problems with any medications and any chronic condition is stable and has been previously discussed with the physician.”

Review of Medications/Allergies – No Changes

- Medication needs refill or dosage is changed
- Medication side effect discussed with physician for first time

Review/Update of medical problems, family history, and social history – Nothing New

- Physician discusses new problem or concern.
- Changes in family/social history warrant additional screen/test

Vaccination Recommendations

Recommendations for preventive care screenings by gender, age and risk factors – Normal results

- If any in office test has abnormal results and physician needs to address.

Screenings for vision, hearing, depression & high blood pressure – Normal results

- If any of these screenings are positive and physician needs to address for the first time.

Physical Examination to see how the body is performing. – No Changes

- If examination results in any abnormal findings.

Review Recommendations regarding lifestyle (For example: diet, exercise, smoking & alcohol usage).

Sick Visit (Also known as Acute Visit, Problem Visit, or Physician office visit.)

“My child has a new problem or concern that needs to be addressed. They are not getting better. Their medication is not working or they are experiencing an adverse reaction to it. They have a chronic condition that has not been previously discussed with the physician. This is their first visit with the physician and they have a medical history that warrants a treatment plan. They have had previous abnormal labs or studies.”

Treatment of acute symptoms or conditions such as:

- Headache
- Upper Respiratory infections/ear infections
- Abdominal or Urinary Symptoms
- Joint & muscles aches/pains
- Sleeping Disorders
- Depression/Anxiety
- Wart & skin lesion removal/treatment

Detailed Review or changes to the current plan for existing health conditions.

Lab work is ordered that is not part of routine screenings such as:

- Vitamin level
- Vaccine titers or immunity levels
- Any other diagnostic lab

Prescribing of new medication, adjustments to existing ones, or changes in medication to treat common conditions, such as High Blood Pressure, High Cholesterol & Diabetes.

Need referral or order to see specialist.

Follow up appointment needed to ensure compliance & monitor treatment.

- ❖ If you are not sure how your visit will be billed please discuss with Physician during your visit.

No changes can be made after your visit is complete.

- ❖ Any visit that has a well & sick will be billed for and your insurance company will deem your responsibility.