



Notice of Privacy Practices for Telemedicine Services

This Notice of Privacy Practices for Telemedicine Services (“Notice”) describes how VIGI, LLC and its staff may use or disclose your health information to carry out treatment, payment, or business operations and for other purposes that are permitted or required by law. Your health information may include any information about you that may identify you and that relates to your past, present, or future health, including treatment and payment for health care services.

Uses and disclosures of your health information

Your health information may be used and disclosed by our health care providers, our staff, and others outside of VIGI, LLC that are involved in your care and treatment for the purpose of providing health care services to you, to support our business operations, to obtain payment for your care, and any other use authorized or required by law.

Treatment and health care operations: We will use and disclose your health information to provide, coordinate, or manage your health care and any related services. This includes the coordination or management of your health care with a third party. For example, your health information may be provided to a health care provider to whom you have been referred to ensure the necessary information is accessible to diagnose or treat you.

Health care operations: We may use or disclose, as needed, your health information in order to support business activities such as improving quality of care, providing information about treatment alternatives or other health-related benefits and services, development or maintaining and supporting computer systems, and legal services (to name a few). If and when we use your health information, it will always be anonymized.

Uses and disclosures that do not require your authorization

We may use or disclose your health information in the following situations without your authorization. These situations include the following uses and disclosures: as required by law; for public health purposes; for health care oversight purposes; for abuse or neglect reporting; in connection with legal proceedings; for law enforcement purposes; and other required uses and disclosures.

Uses and disclosures that require your authorization

Other permitted and required uses and disclosures will be made only with your consent, authorization, or opportunity to object unless permitted or required by law. We may not sell your health information without your authorization. If you provide us with an authorization for certain uses and disclosures of your information, you may revoke such authorization, at any time, in writing, except to the extent that we have taken an action in reliance on the use or disclosure indicated in the authorization.

Your rights with respect to your health information

You have the right to inspect and copy your health information.

You may request access to or an amendment of your health information.

You have the right to request a restriction on the use or disclosure of your health information. Your request must be in writing and state the specific restriction requested and to whom you want the restriction to apply. We do not have to agree to a restriction you may request.

You have the right to receive an accounting of certain disclosures of your health information that we have made, except for certain disclosures which were pursuant to an authorization, for purposes for treatment, payment, health care operations, or for certain other purposes.