

# SHENANDOAH DERMATOLOGY

## LATE POLICY

### PLEASE READ OUR UPDATED LATE/NO SHOW POLICY

- +** At 10 minutes past your scheduled appointment, our staff will call your primary number to check on the status of your arrival.
- +** If you are on the property when they call, i.e. in the parking lot and you answer your phone, we will see you for your appointment.
- +** After 15 minutes past your appointment time, you will be asked to reschedule your appointment.

Policy effective 12/19/2023