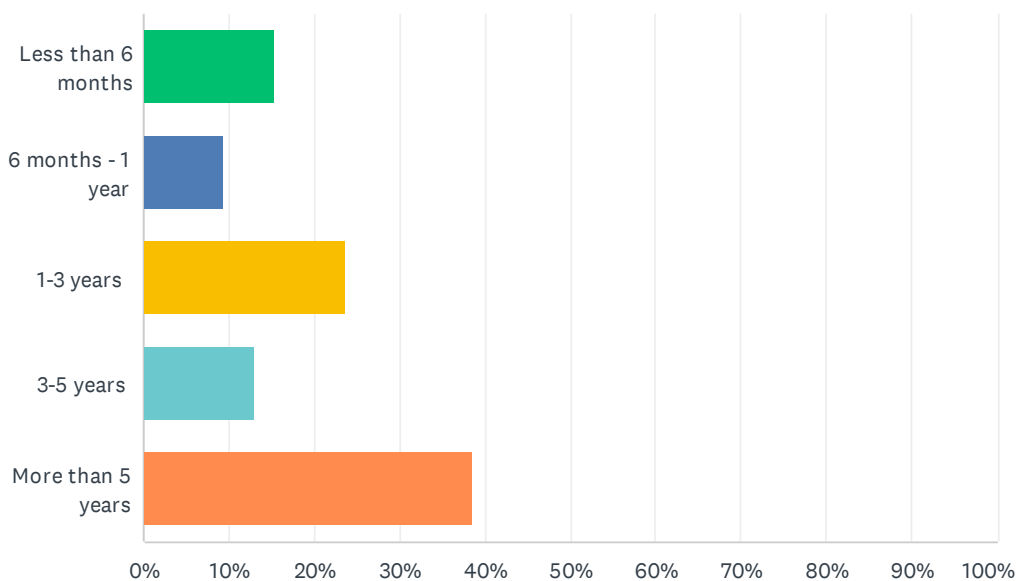


Q1 How long has your child been a patient at Carolina Kids Pediatrics?

Answered: 223 Skipped: 1

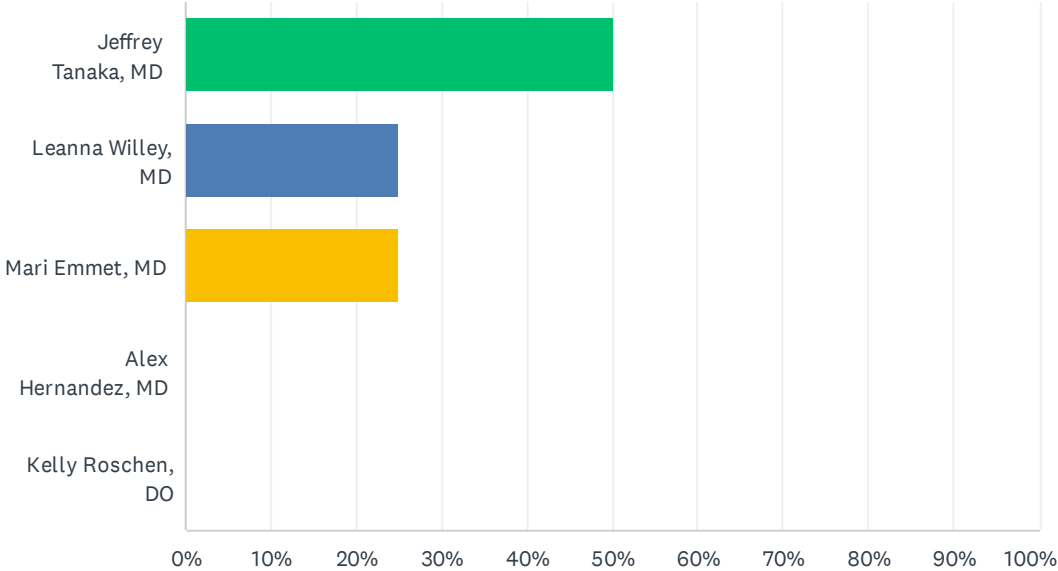


ANSWER CHOICES	RESPONSES	
Less than 6 months	15.25%	34
6 months - 1 year	9.42%	21
1-3 years	23.77%	53
3-5 years	13.00%	29
More than 5 years	38.57%	86
TOTAL		223

Q2 Who primarily takes care of your child at Carolina Kids?

Answered: 4 Skipped: 220

Carolina Kids Pediatrics Patient & Family Survey

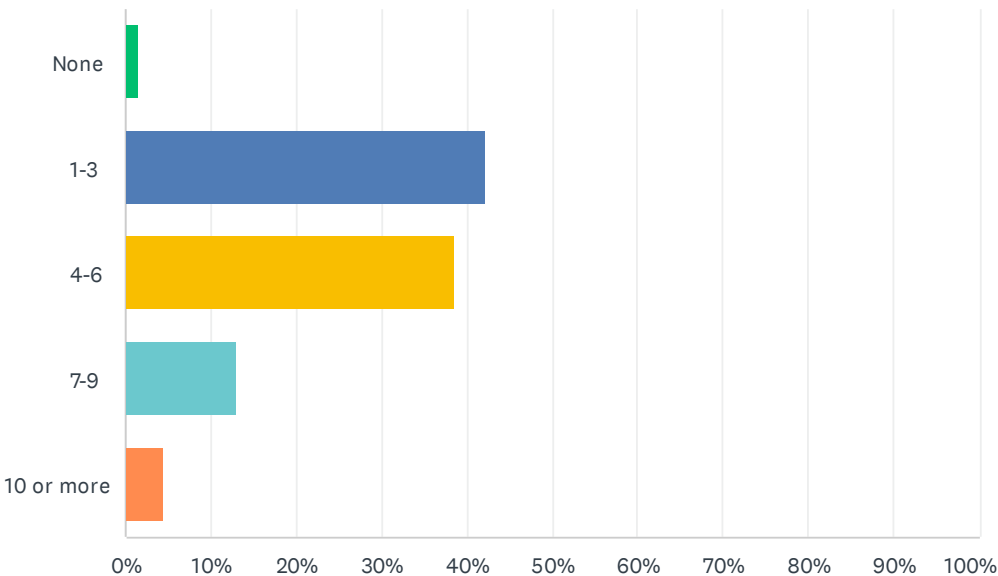


ANSWER CHOICES	RESPONSES	
Jeffrey Tanaka, MD	50.00%	2
Leanna Willey, MD	25.00%	1
Mari Emmet, MD	25.00%	1
Alex Hernandez, MD	0.00%	0
Kelly Roschen, DO	0.00%	0
TOTAL		4

Q3 In the last 12 months, how many times did you visit your child's healthcare provider?

Answered: 199 Skipped: 25

Carolina Kids Pediatrics Patient & Family Survey

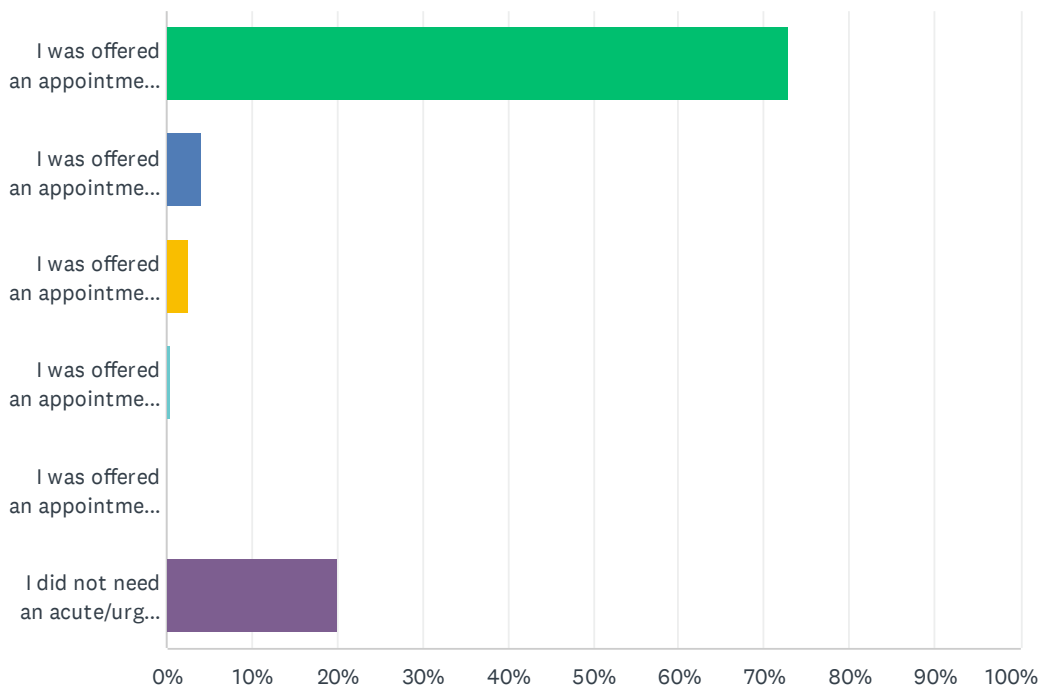


ANSWER CHOICES	RESPONSES	
None	1.51%	3
1-3	42.21%	84
4-6	38.69%	77
7-9	13.07%	26
10 or more	4.52%	9
TOTAL		199

Q4 In the last 12 months, how many days did you usually have to wait for an appointment when your child needed care right away (a visit for an illness or acute problem)?

Answered: 199 Skipped: 25

Carolina Kids Pediatrics Patient & Family Survey

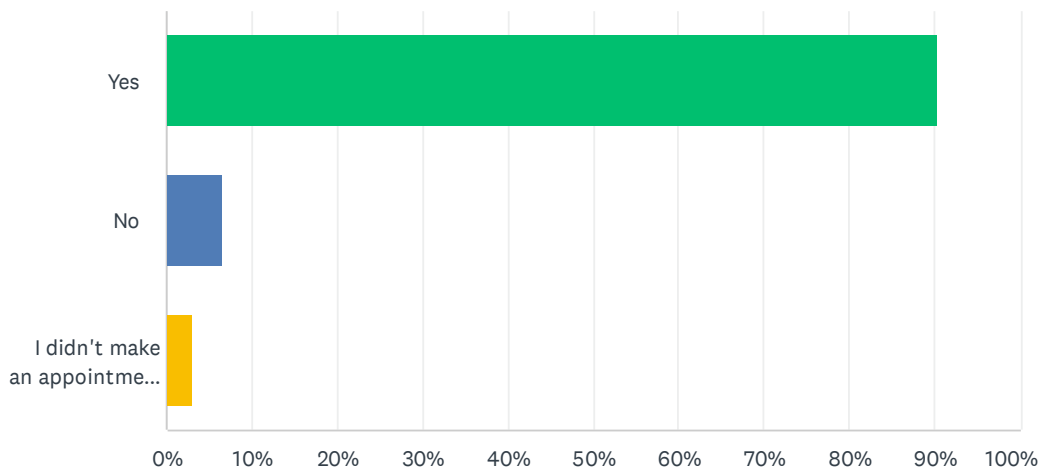


ANSWER CHOICES	RESPONSES
I was offered an appointment on the same day.	72.86% 145
I was offered an appointment the next day.	4.02% 8
I was offered an appointment within 2-3 days.	2.51% 5
I was offered an appointment within 4-7 days.	0.50% 1
I was offered an appointment more than 7 days in the future.	0.00% 0
I did not need an acute/urgent care visit within the last 12 months.	20.10% 40
TOTAL	199

Q5 In the last 12 months, when you made an appointment for a check-up or routine physical for your child, did you make it with your child's primary care provider?

Answered: 199 Skipped: 25

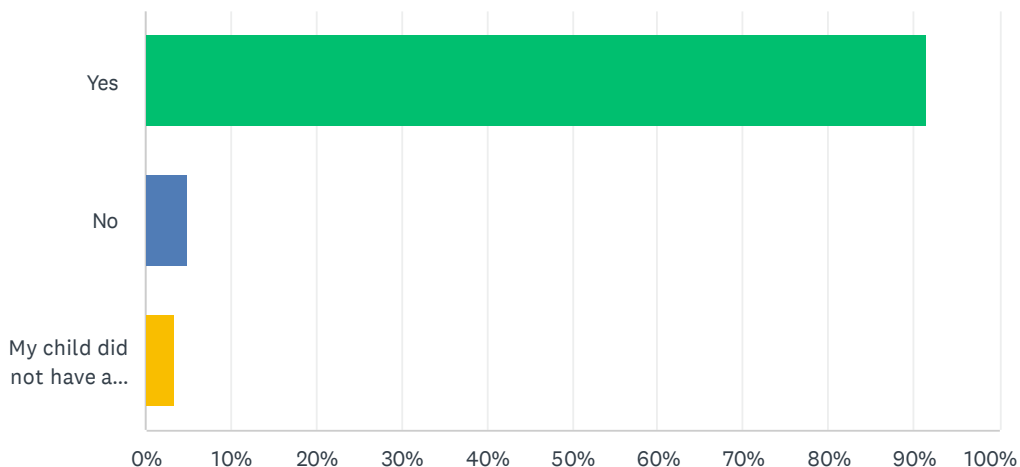
Carolina Kids Pediatrics Patient & Family Survey



ANSWER CHOICES	RESPONSES	
Yes	90.45%	180
No	6.53%	13
I didn't make an appointment for a checkup or routine physical in the last 12 months.	3.02%	6
TOTAL		199

Q6 If your child had an appointment for a checkup or routine physical in the last 12 months, were you offered an appointment with your primary care provider within the time frame yor child needed?

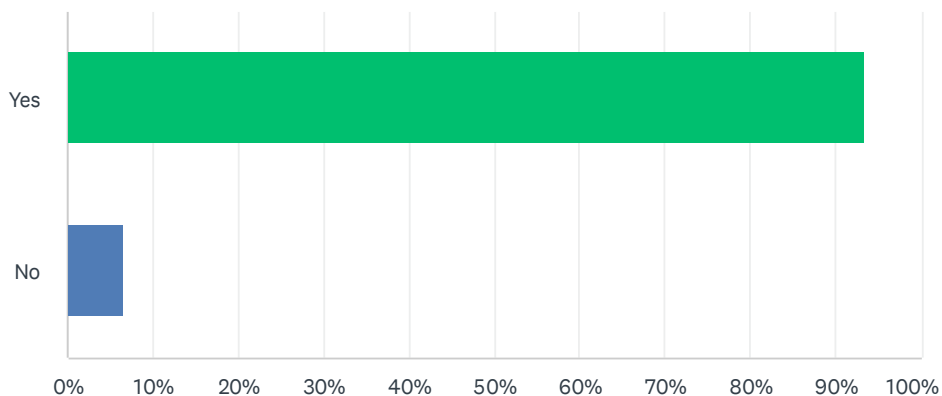
Answered: 200 Skipped: 24



ANSWER CHOICES	RESPONSES	
Yes	91.50%	183
No	5.00%	10
My child did not have a checkup or routine physical in the last 12 months	3.50%	7
TOTAL		200

Q7 Have you been provided with information on how to get in touch with us after hours and on weekends and holidays?

Answered: 199 Skipped: 25

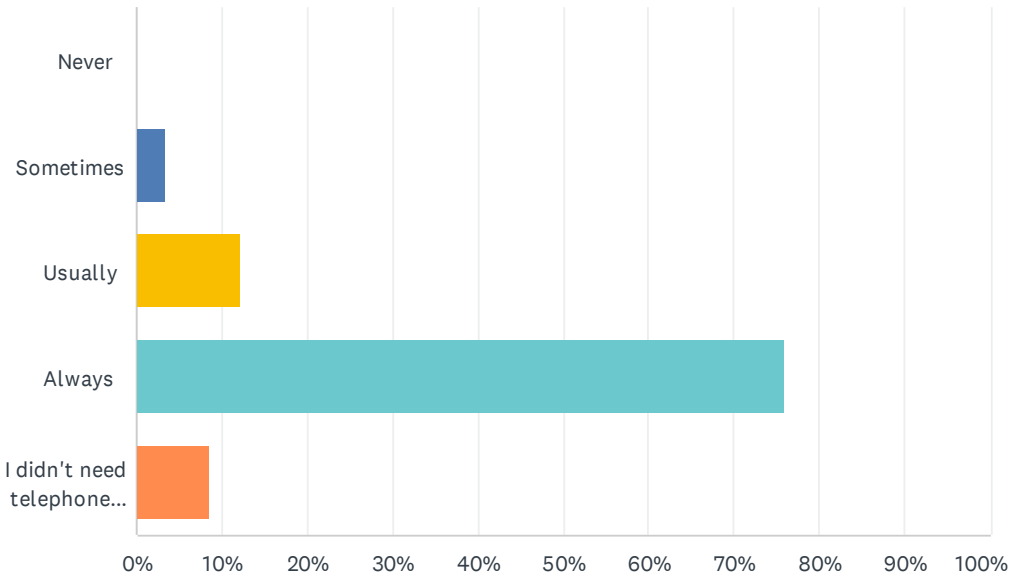


ANSWER CHOICES	RESPONSES	
Yes	93.47%	186
No	6.53%	13
TOTAL		199

Q8 In the last 12 months, when you phoned Carolina Kids Pediatrics during regular office hours, how often did you get an answer to your question the same day?

Answered: 199 Skipped: 25

Carolina Kids Pediatrics Patient & Family Survey

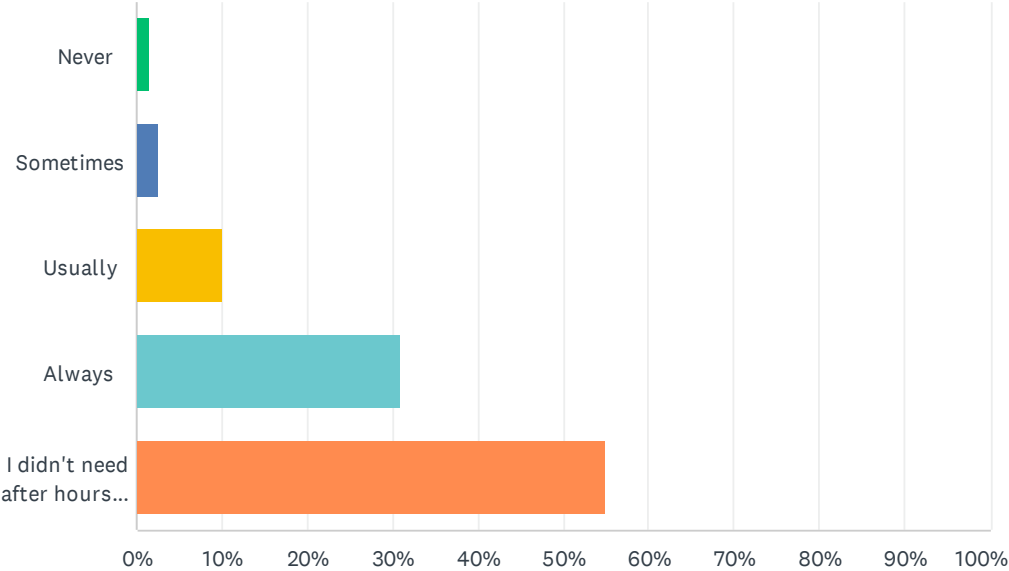


ANSWER CHOICES	RESPONSES	
Never	0.00%	0
Sometimes	3.52%	7
Usually	12.06%	24
Always	75.88%	151
I didn't need telephone advice in the last 12 months	8.54%	17
TOTAL		199

Q9 In the last 12 months, when you phoned Carolina Kids Pediatrics after regular office hours, how often did you get an answer to your question as soon as you needed?

Answered: 200 Skipped: 24

Carolina Kids Pediatrics Patient & Family Survey

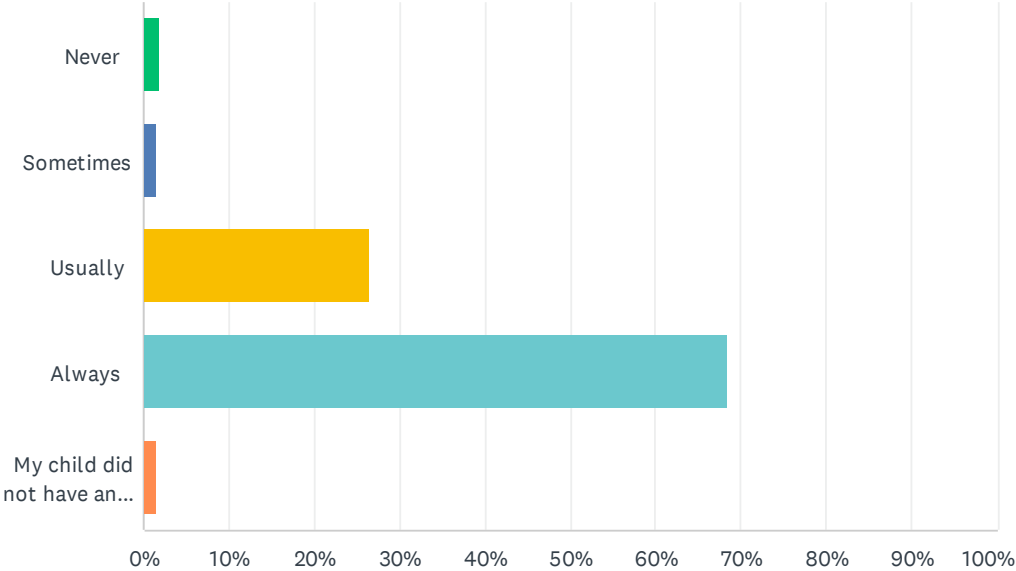


ANSWER CHOICES	RESPONSES	
Never	1.50%	3
Sometimes	2.50%	5
Usually	10.00%	20
Always	31.00%	62
I didn't need after hours telephone advice in the last 12 months	55.00%	110
TOTAL		200

Q10 In the last 12 months, how often did your child see your provider within 30 minutes of his or her appointment time?

Answered: 200 Skipped: 24

Carolina Kids Pediatrics Patient & Family Survey

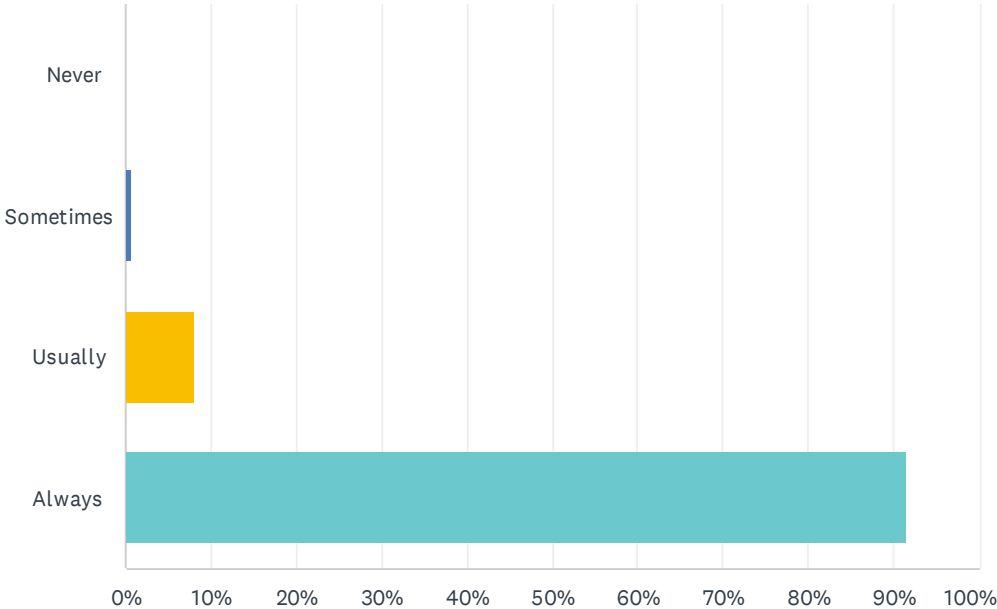


ANSWER CHOICES	RESPONSES
Never	2.00% 4
Sometimes	1.50% 3
Usually	26.50% 53
Always	68.50% 137
My child did not have an appointment in the last 12 months	1.50% 3
TOTAL	200

Q11 In the last 12 months, how often did your child's provider explain things about your child's health in a way that was easy to understand?

Answered: 186 Skipped: 38

Carolina Kids Pediatrics Patient & Family Survey

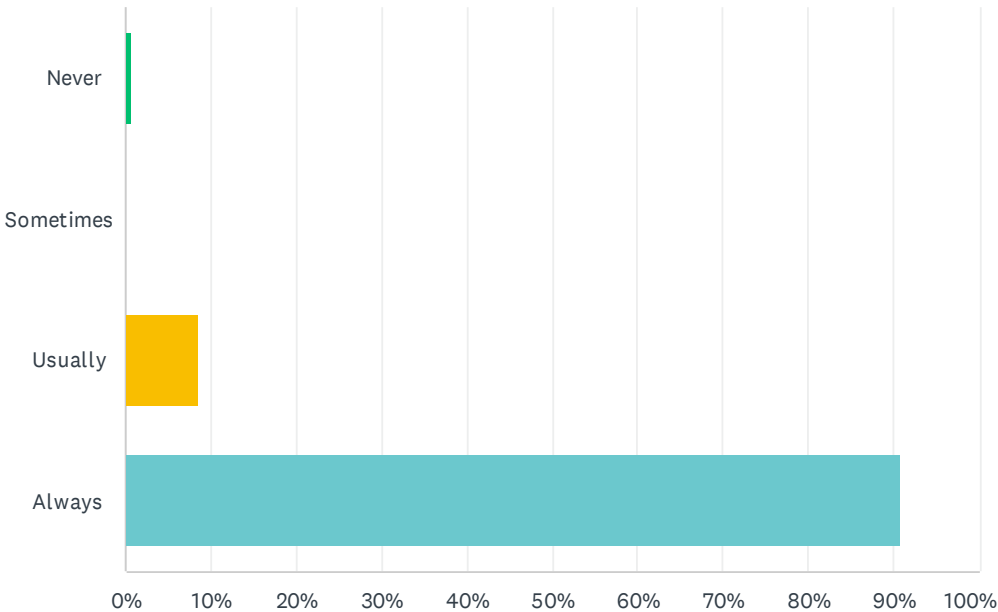


ANSWER CHOICES	RESPONSES
Never	0.00% 0
Sometimes	0.54% 1
Usually	8.06% 15
Always	91.40% 170
TOTAL	186

Q12 In the last 12 months, how often did your provider give you easy to understand information about your health questions or concerns?

Answered: 186 Skipped: 38

Carolina Kids Pediatrics Patient & Family Survey

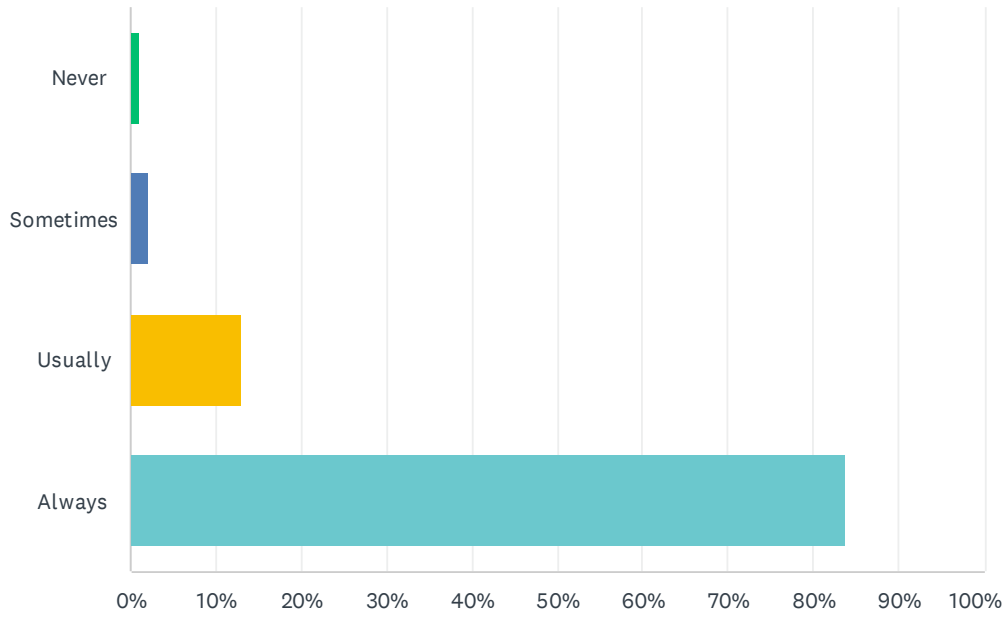


ANSWER CHOICES	RESPONSES
Never	0.54% 1
Sometimes	0.00% 0
Usually	8.60% 16
Always	90.86% 169
TOTAL	186

Q13 In the last 12 months, how often did your provider seem to know the important information about your child's medical history?

Answered: 185 Skipped: 39

Carolina Kids Pediatrics Patient & Family Survey

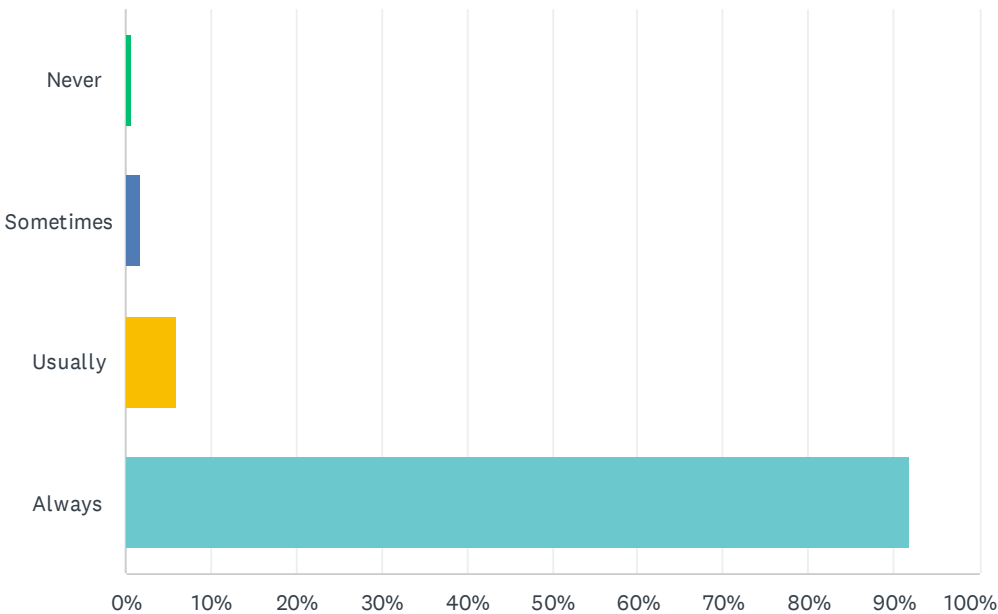


ANSWER CHOICES	RESPONSES
Never	1.08% 2
Sometimes	2.16% 4
Usually	12.97% 24
Always	83.78% 155
TOTAL	185

Q14 In the last 12 months, how often did this provider show respect for what you had to say?

Answered: 184 Skipped: 40

Carolina Kids Pediatrics Patient & Family Survey

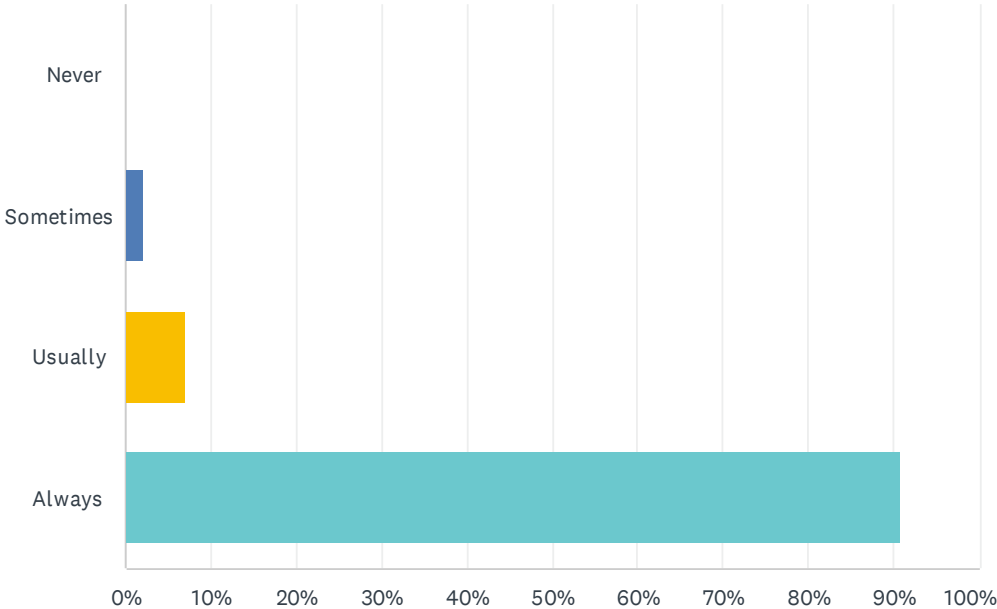


ANSWER CHOICES	RESPONSES
Never	0.54% 1
Sometimes	1.63% 3
Usually	5.98% 11
Always	91.85% 169
TOTAL	184

Q15 In the last 12 months, how often did this provider spend enough time with your child?

Answered: 184 Skipped: 40

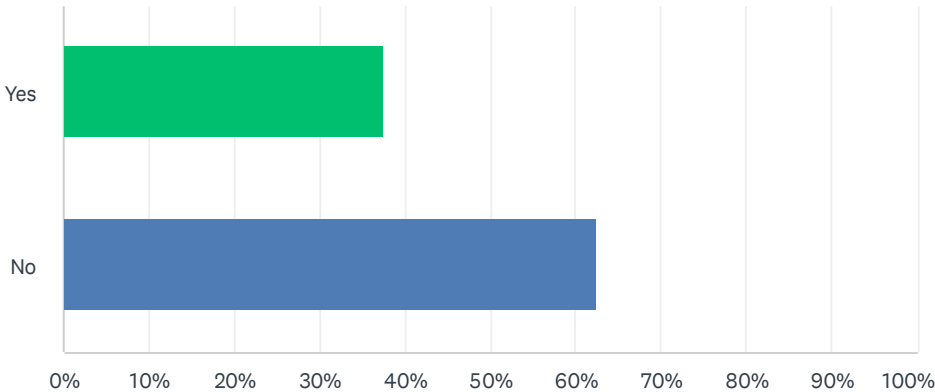
Carolina Kids Pediatrics Patient & Family Survey



ANSWER CHOICES	RESPONSES
Never	0.00% 0
Sometimes	2.17% 4
Usually	7.07% 13
Always	90.76% 167
TOTAL	184

Q16 In the last 12 months, did your child's provider order a diagnostic test (lab test, radiology test, etc.)?

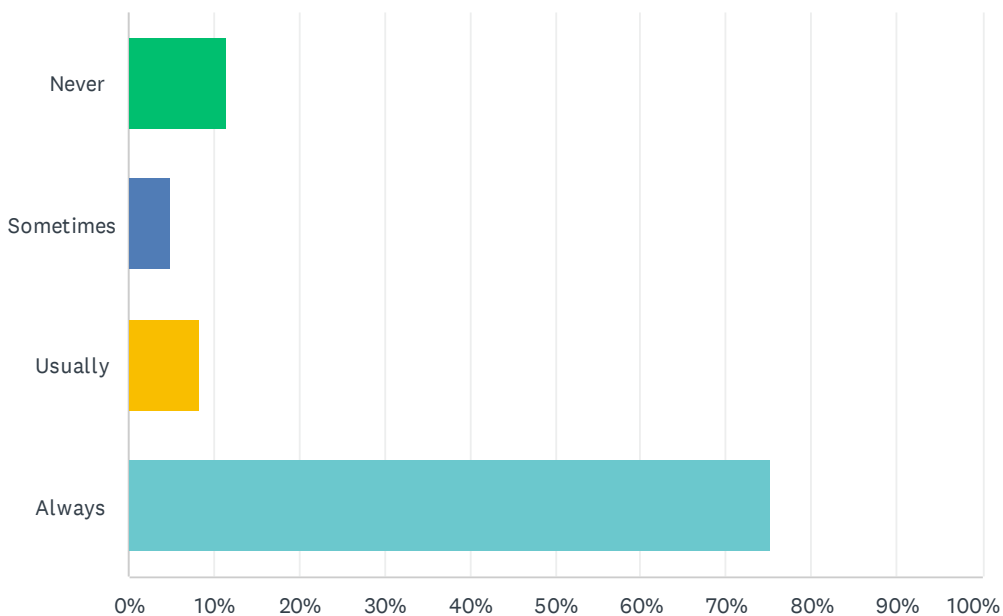
Answered: 184 Skipped: 40



ANSWER CHOICES	RESPONSES
Yes	37.50% 69
No	62.50% 115
TOTAL	184

Q17 In the last 12 months, when your child's provider ordered a diagnostic test, how often did someone from Carolina Kids follow up with you on test results?

Answered: 121 Skipped: 103

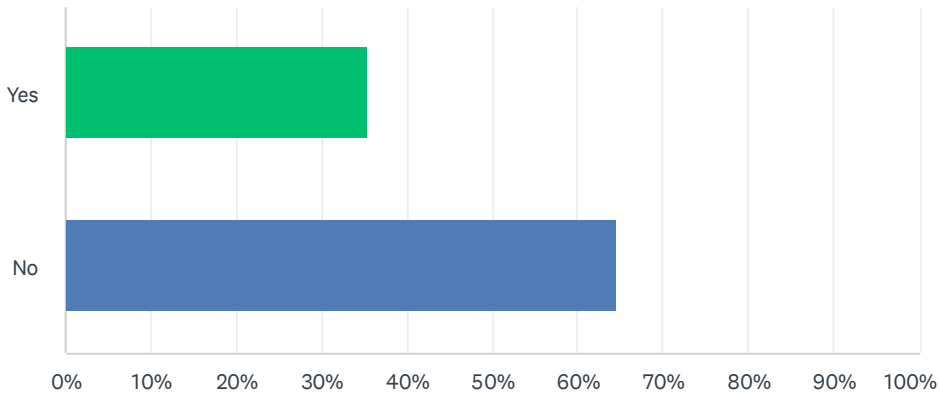


ANSWER CHOICES	RESPONSES
Never	11.57% 14
Sometimes	4.96% 6
Usually	8.26% 10
Always	75.21% 91
TOTAL	121

Q18 In the last 12 months, did your child receive care from a medical specialist?

Answered: 181 Skipped: 43

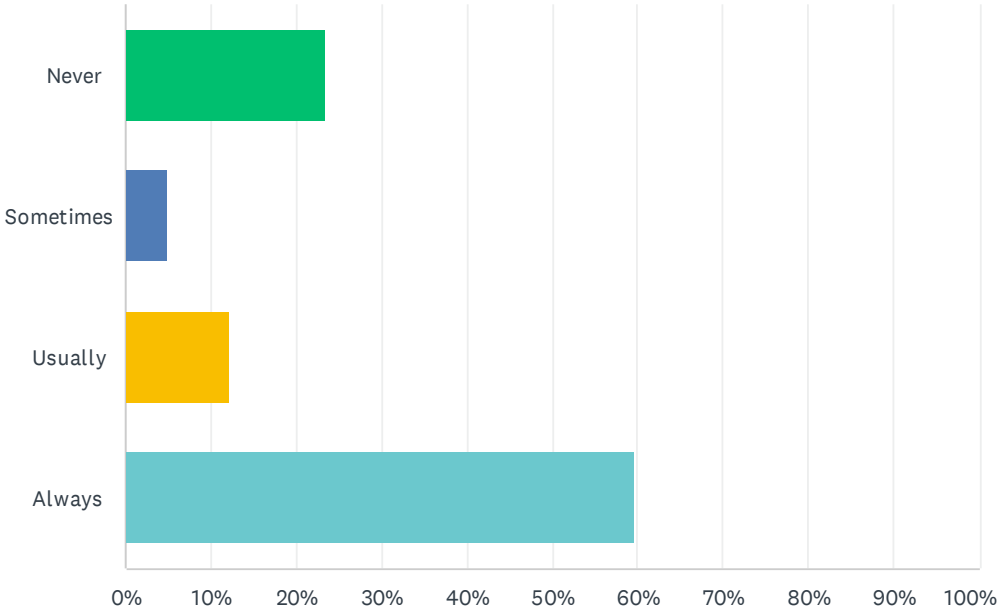
Carolina Kids Pediatrics Patient & Family Survey



ANSWER CHOICES	RESPONSES	
Yes	35.36%	64
No	64.64%	117
TOTAL		181

Q19 In the last 12 months, how often did your provider seem informed and up to date about the care your child got from specialists?

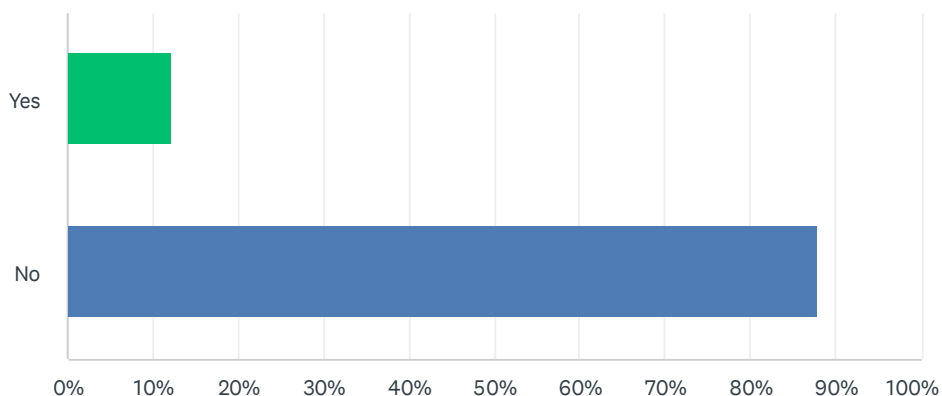
Answered: 124 Skipped: 100



ANSWER CHOICES	RESPONSES	
Never	23.39%	29
Sometimes	4.84%	6
Usually	12.10%	15
Always	59.68%	74
TOTAL		124

Q20 During the last 12 months, did your child receive help from developmental therapists (including speech, occupational, or speech therapists), or from school-based special education teams?

Answered: 173 Skipped: 51

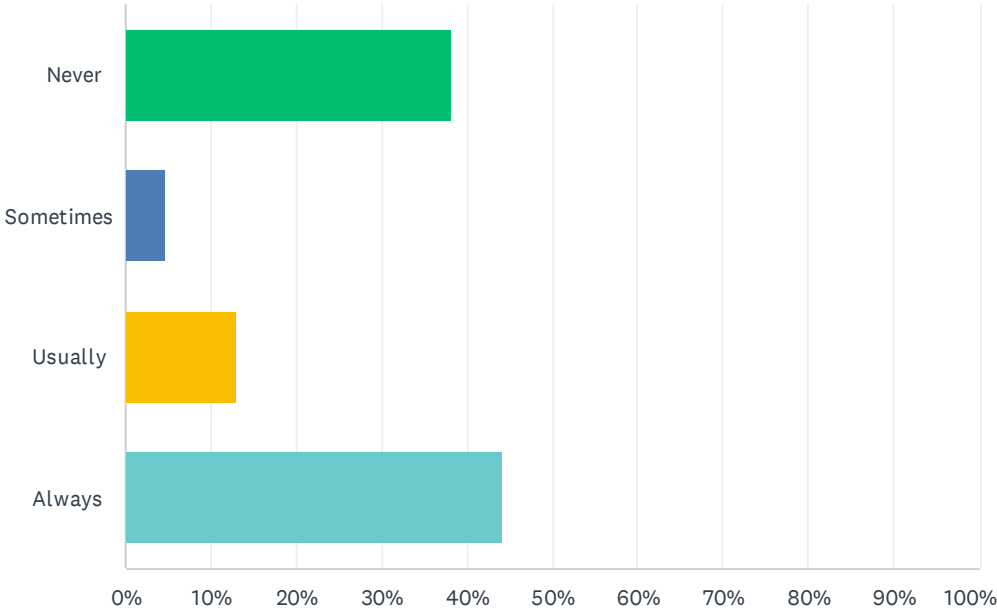


ANSWER CHOICES	RESPONSES	
Yes	12.14%	21
No	87.86%	152
TOTAL		173

Q21 In the last 12 months, how often did your child's provider seem informed and up to date about the care your child received from developmental therapists or school-based special education teams?

Answered: 84 Skipped: 140

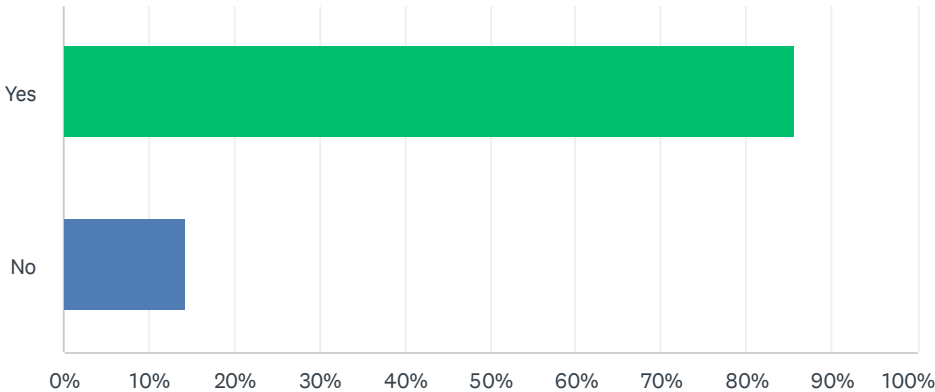
Carolina Kids Pediatrics Patient & Family Survey



ANSWER CHOICES	RESPONSES	
Never	38.10%	32
Sometimes	4.76%	4
Usually	13.10%	11
Always	44.05%	37
TOTAL		84

Q22 In the last 12 months, did your provider talk about your child's development and/or learning ability?

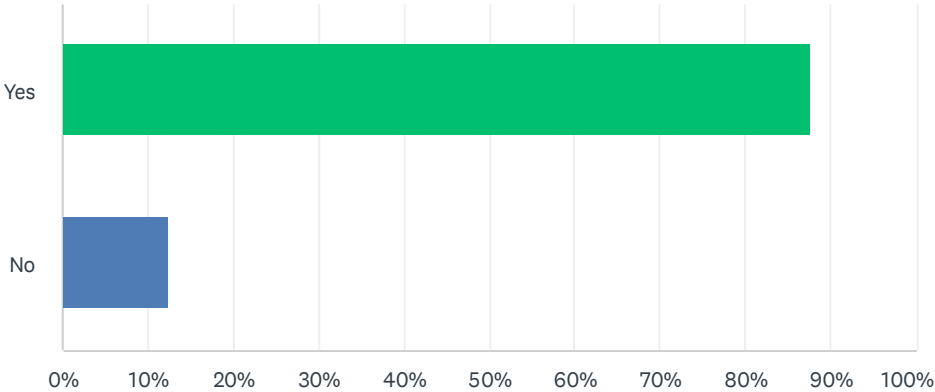
Answered: 162 Skipped: 62



ANSWER CHOICES	RESPONSES	
Yes	85.80%	139
No	14.20%	23
TOTAL		162

Q23 In the last 12 months, did your child's provider talk about normal behavior at your child's age, and ask about any emotional or mood problems?

Answered: 163 Skipped: 61

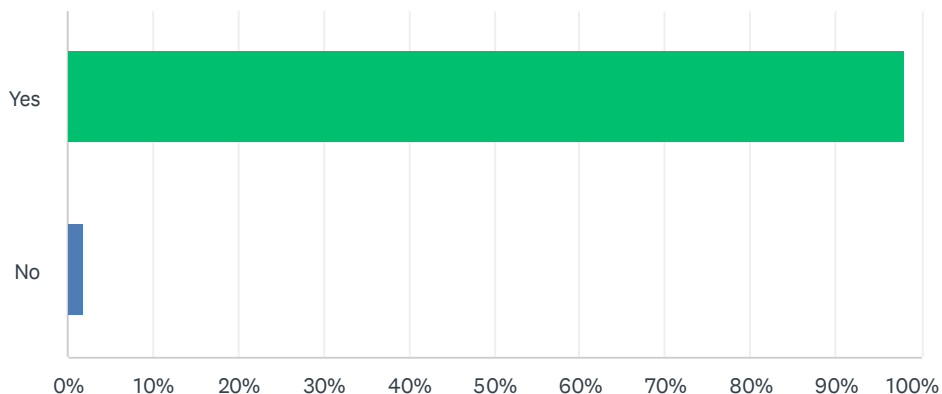


ANSWER CHOICES	RESPONSES	
Yes	87.73%	143
No	12.27%	20
TOTAL		163

Q24 In the last 12 months, did your provider discuss your child's physical growth?

Answered: 163 Skipped: 61

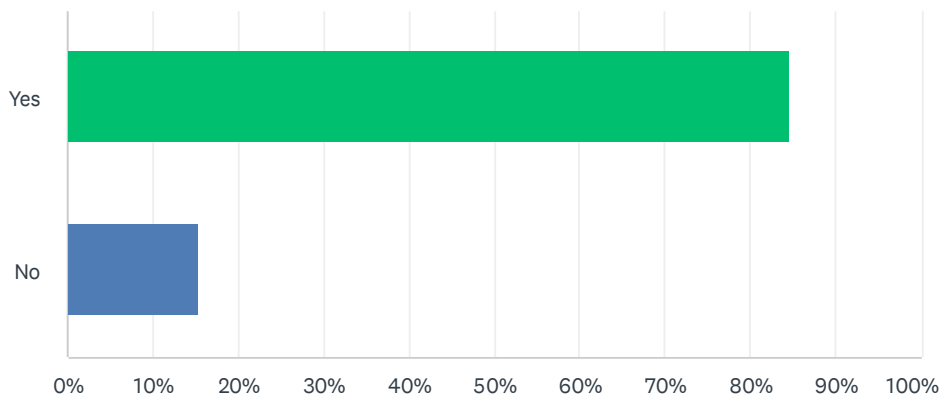
Carolina Kids Pediatrics Patient & Family Survey



ANSWER CHOICES	RESPONSES	
Yes	98.16%	160
No	1.84%	3
TOTAL		163

Q25 In the last 12 months, did your child's provider talk about how to keep your child safe and prevent injury?

Answered: 163 Skipped: 61

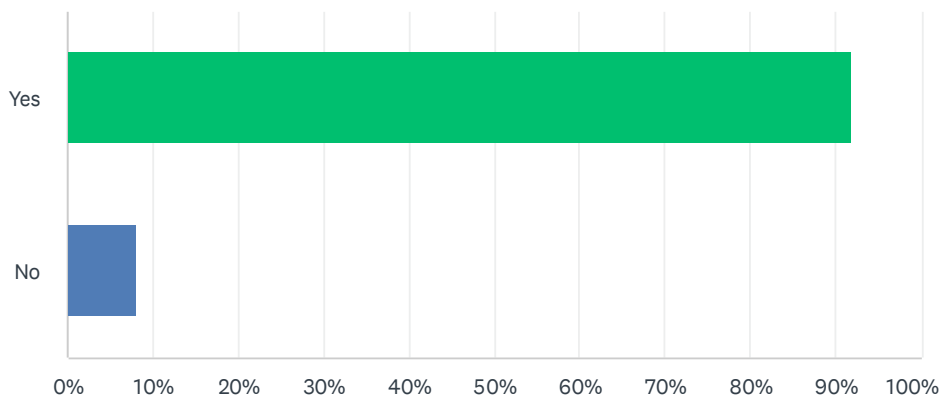


ANSWER CHOICES	RESPONSES	
Yes	84.66%	138
No	15.34%	25
TOTAL		163

Q26 In the last 12 months, did your child's provider talk about healthy lifestyle, exercise, and nutrition?

Answered: 161 Skipped: 63

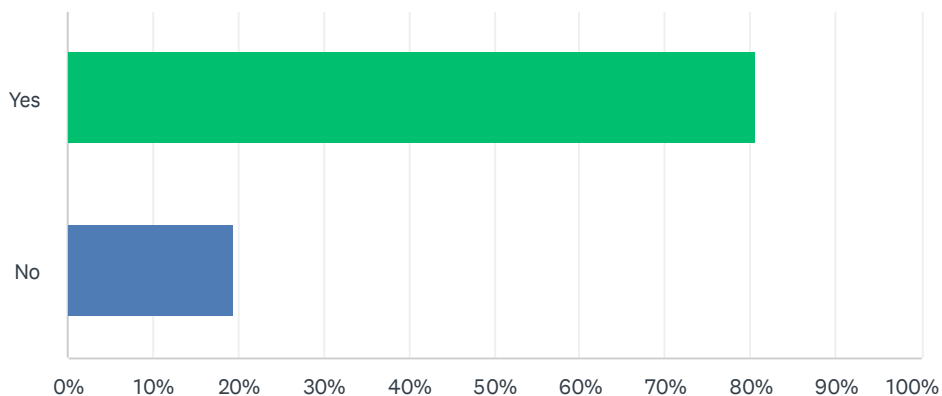
Carolina Kids Pediatrics Patient & Family Survey



ANSWER CHOICES	RESPONSES
Yes	91.93% 148
No	8.07% 13
TOTAL	161

Q27 In the last 12 months, did your child's provider talk about how your child gets along socially with family members, peers, and others in the community?

Answered: 159 Skipped: 65

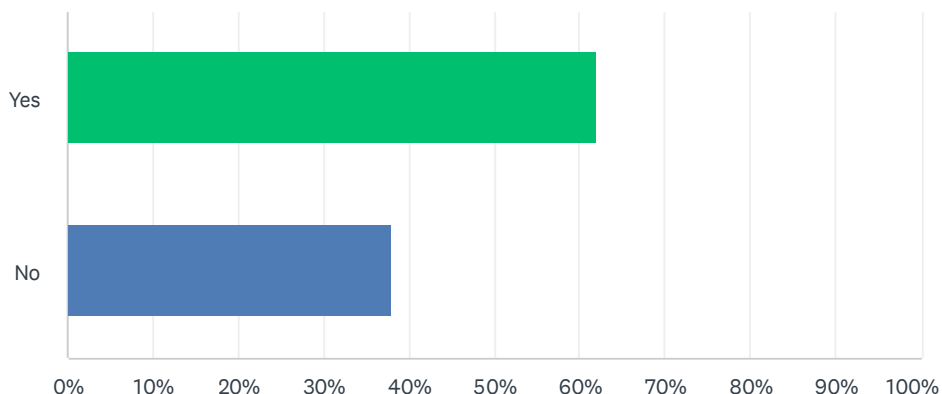


ANSWER CHOICES	RESPONSES
Yes	80.50% 128
No	19.50% 31
TOTAL	159

Q28 In the last 12 months, did your child's provider talk about how to effectively use and limit "screen time" including TV, computers, tablets,

smart phones, and social media?

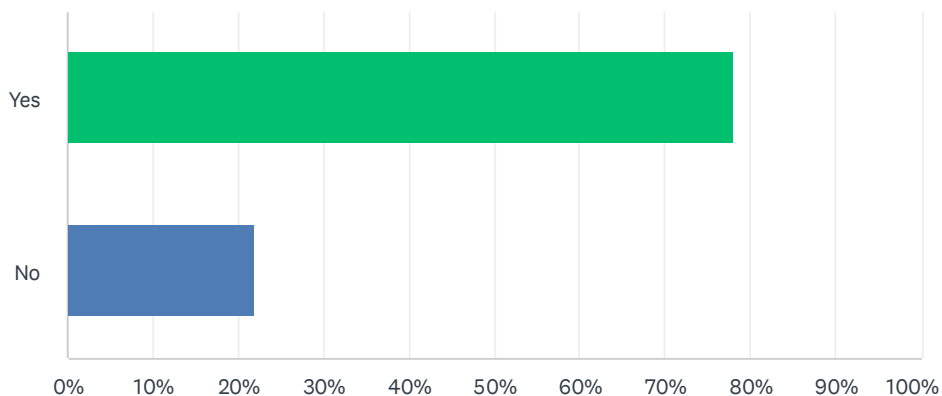
Answered: 158 Skipped: 66



ANSWER CHOICES	RESPONSES
Yes	62.03% 98
No	37.97% 60
TOTAL	158

Q29 In the last 12 months, did your child's provider talk about specific goals for your child's health?

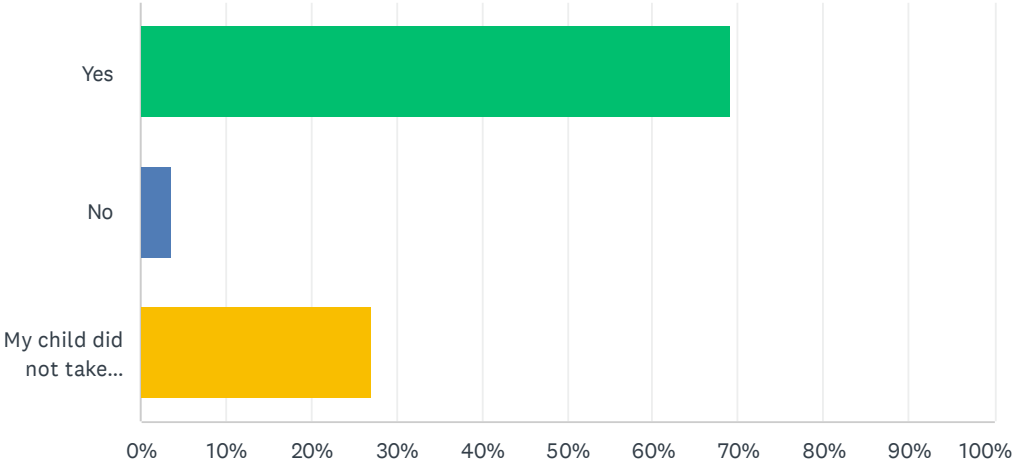
Answered: 160 Skipped: 64



ANSWER CHOICES	RESPONSES
Yes	78.13% 125
No	21.88% 35
TOTAL	160

Q30 In the last 12 months, did your child's provider talk about medicines and supplements your child is taking?

Answered: 162 Skipped: 62

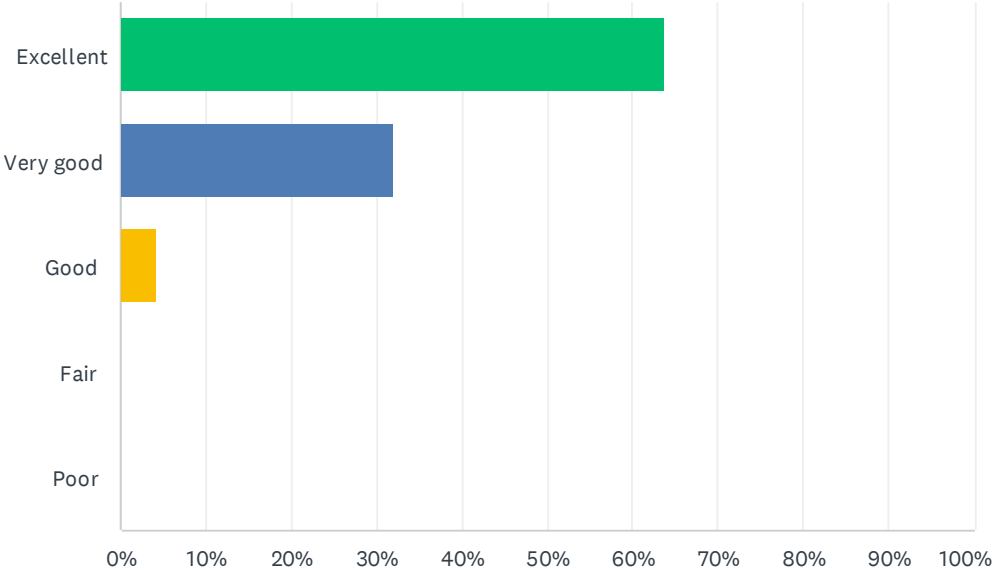


ANSWER CHOICES	RESPONSES	
Yes	69.14%	112
No	3.70%	6
My child did not take medicines or supplements in the last 12 months	27.16%	44
TOTAL		162

Q31 In general, how would you rate your child's overall health?

Answered: 163 Skipped: 61

Carolina Kids Pediatrics Patient & Family Survey

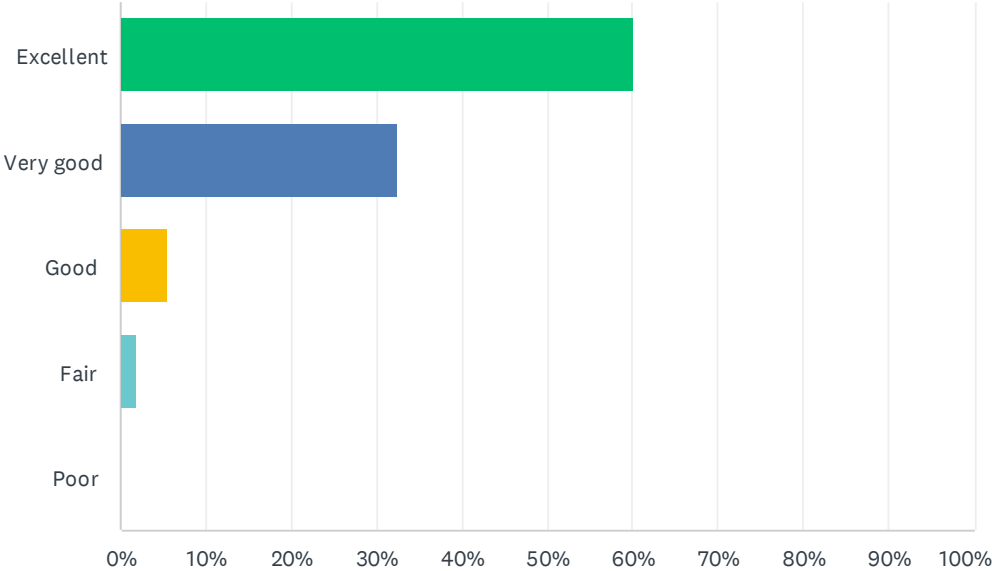


ANSWER CHOICES	RESPONSES	
Excellent	63.80%	104
Very good	31.90%	52
Good	4.29%	7
Fair	0.00%	0
Poor	0.00%	0
TOTAL		163

Q32 In general, how would you rate your child's overall mental or emotional health?

Answered: 163 Skipped: 61

Carolina Kids Pediatrics Patient & Family Survey

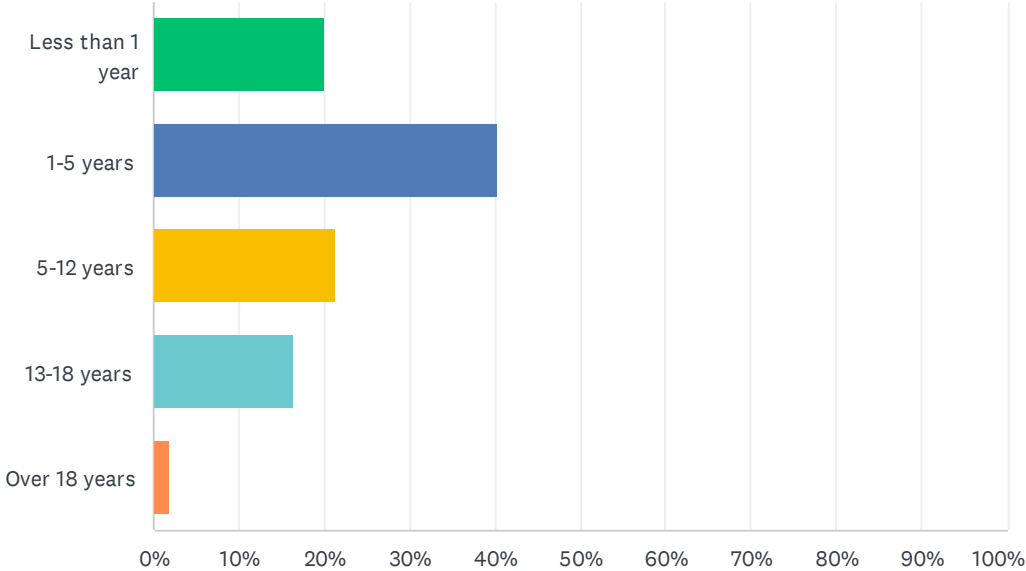


ANSWER CHOICES	RESPONSES	
Excellent	60.12%	98
Very good	32.52%	53
Good	5.52%	9
Fair	1.84%	3
Poor	0.00%	0
TOTAL		163

Q33 What is your child's age?

Answered: 164 Skipped: 60

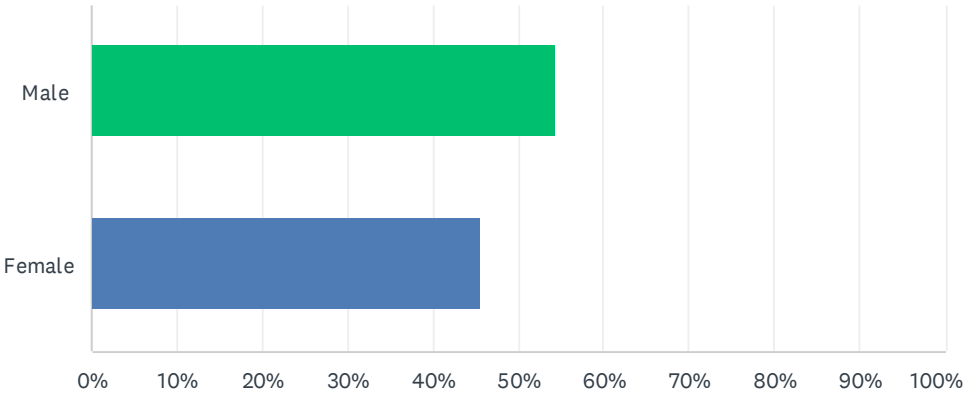
Carolina Kids Pediatrics Patient & Family Survey



ANSWER CHOICES	RESPONSES	
Less than 1 year	20.12%	33
1-5 years	40.24%	66
5-12 years	21.34%	35
13-18 years	16.46%	27
Over 18 years	1.83%	3
TOTAL		164

Q34 Is your child male or female?

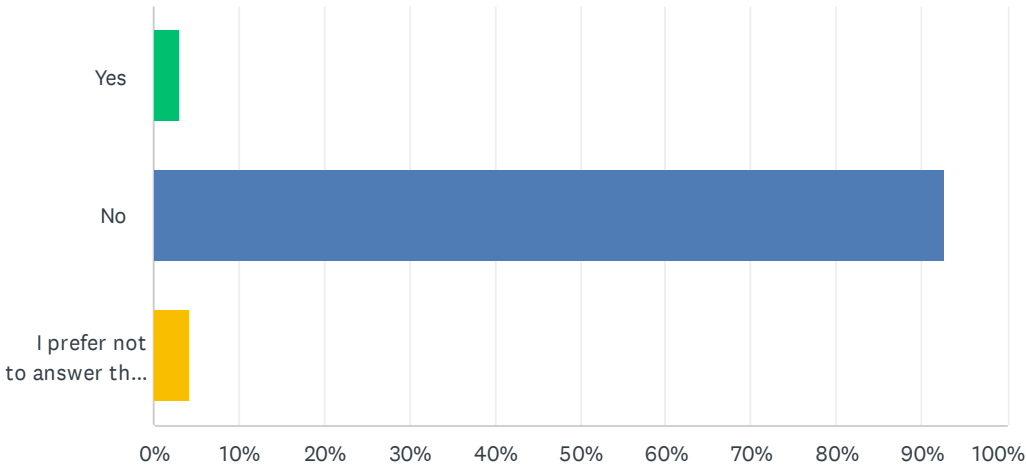
Answered: 162 Skipped: 62



ANSWER CHOICES	RESPONSES	
Male	54.32%	88
Female	45.68%	74
TOTAL		162

Q35 Is your child of Hispanic or Latino origin or descent?

Answered: 164 Skipped: 60

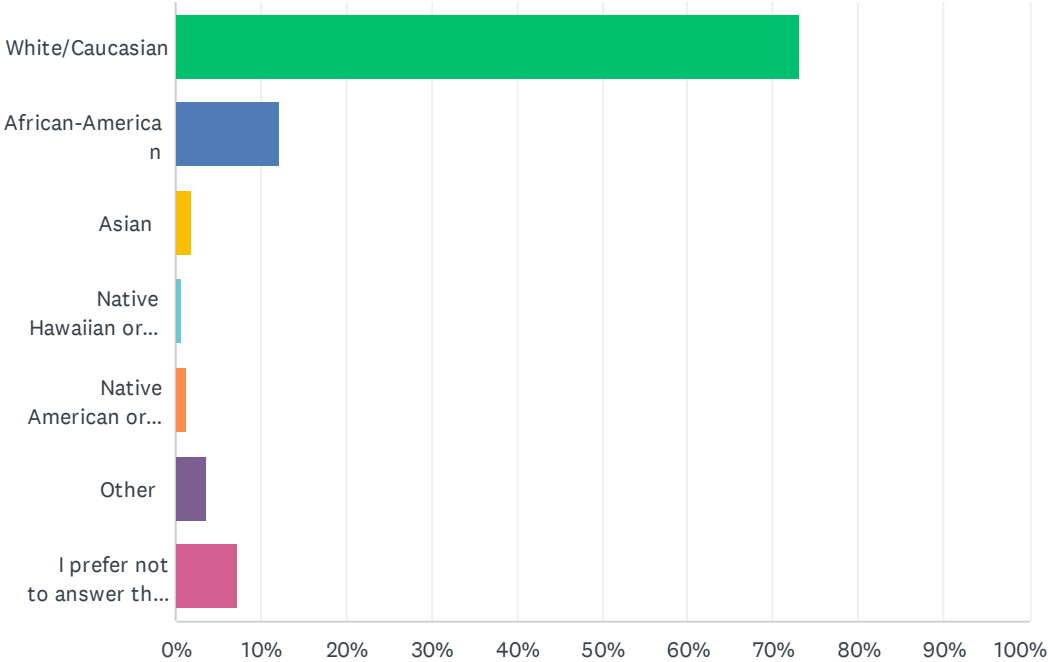


ANSWER CHOICES	RESPONSES	
Yes	3.05%	5
No	92.68%	152
I prefer not to answer this question	4.27%	7
TOTAL		164

Q36 What is your child's race? Mark one or more.

Answered: 164 Skipped: 60

Carolina Kids Pediatrics Patient & Family Survey

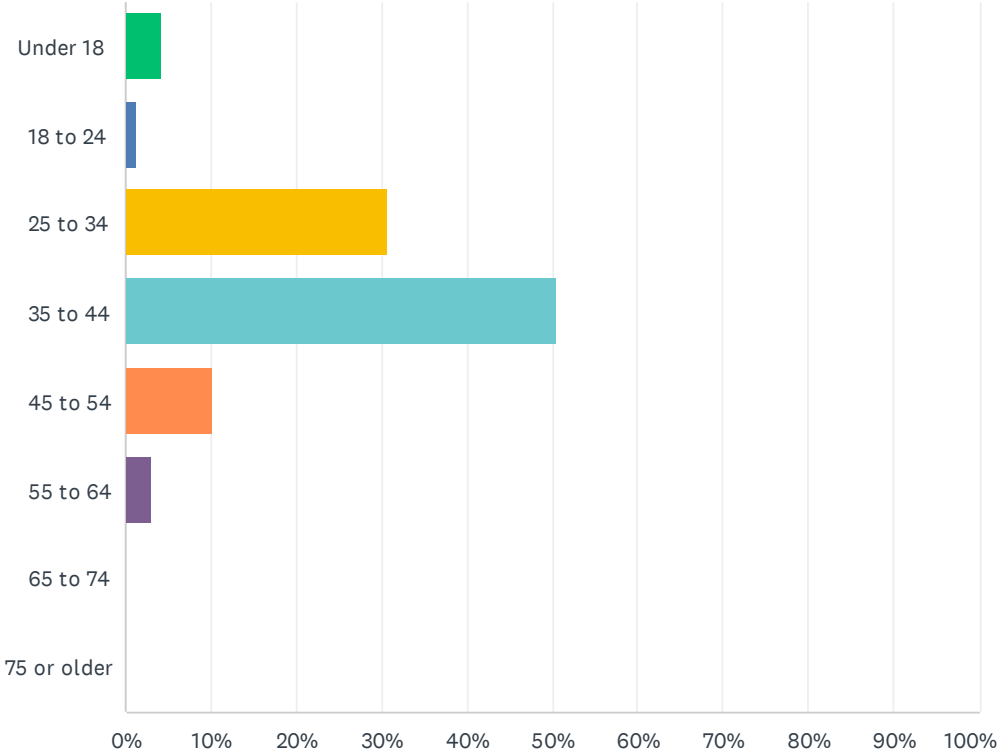


ANSWER CHOICES	RESPONSES	
White/Caucasian	73.17%	120
African-American	12.20%	20
Asian	1.83%	3
Native Hawaiian or Pacific Islander	0.61%	1
Native American or Alaska Native	1.22%	2
Other	3.66%	6
I prefer not to answer this question	7.32%	12
TOTAL		164

Q37 What is your age?

Answered: 166 Skipped: 58

Carolina Kids Pediatrics Patient & Family Survey

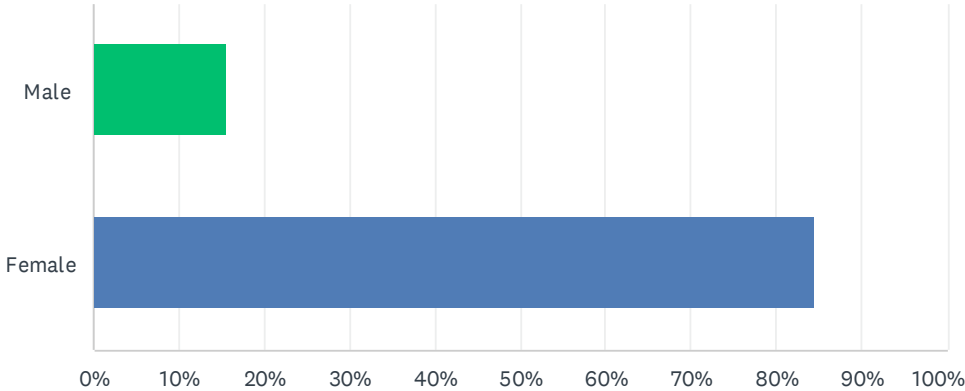


ANSWER CHOICES	RESPONSES
Under 18	4.22% 7
18 to 24	1.20% 2
25 to 34	30.72% 51
35 to 44	50.60% 84
45 to 54	10.24% 17
55 to 64	3.01% 5
65 to 74	0.00% 0
75 or older	0.00% 0
TOTAL	166

Q38 Are you male or female?

Answered: 166 Skipped: 58

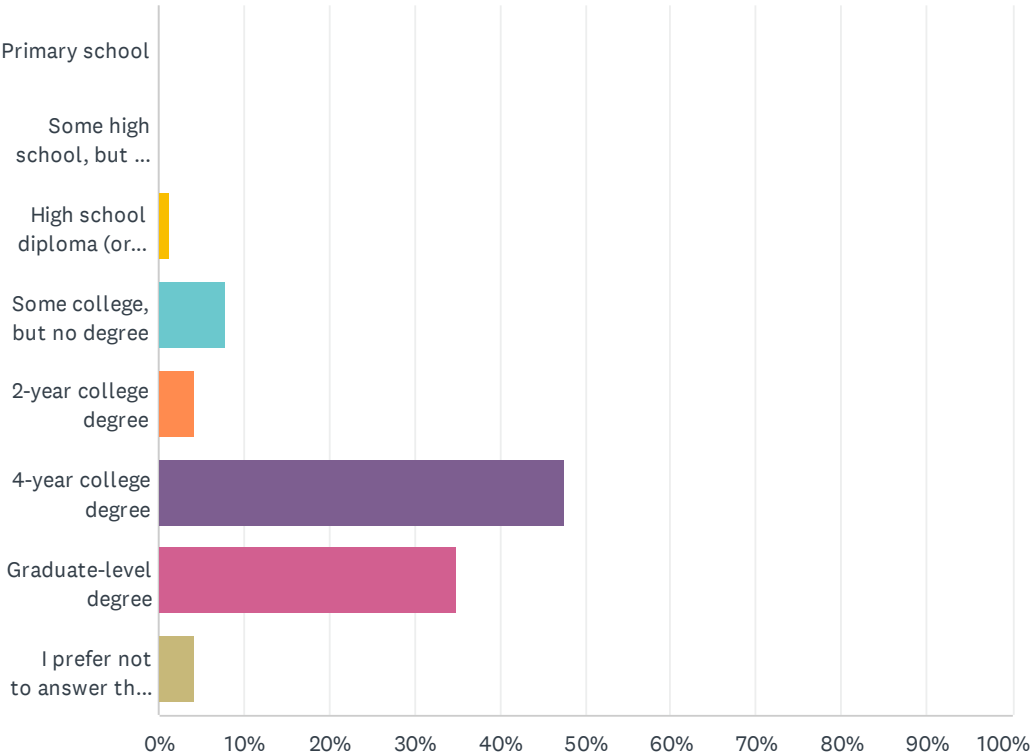
Carolina Kids Pediatrics Patient & Family Survey



ANSWER CHOICES	RESPONSES	
Male	15.66%	26
Female	84.34%	140
TOTAL		166

Q39 What is the highest level of school that you have completed?

Answered: 166 Skipped: 58

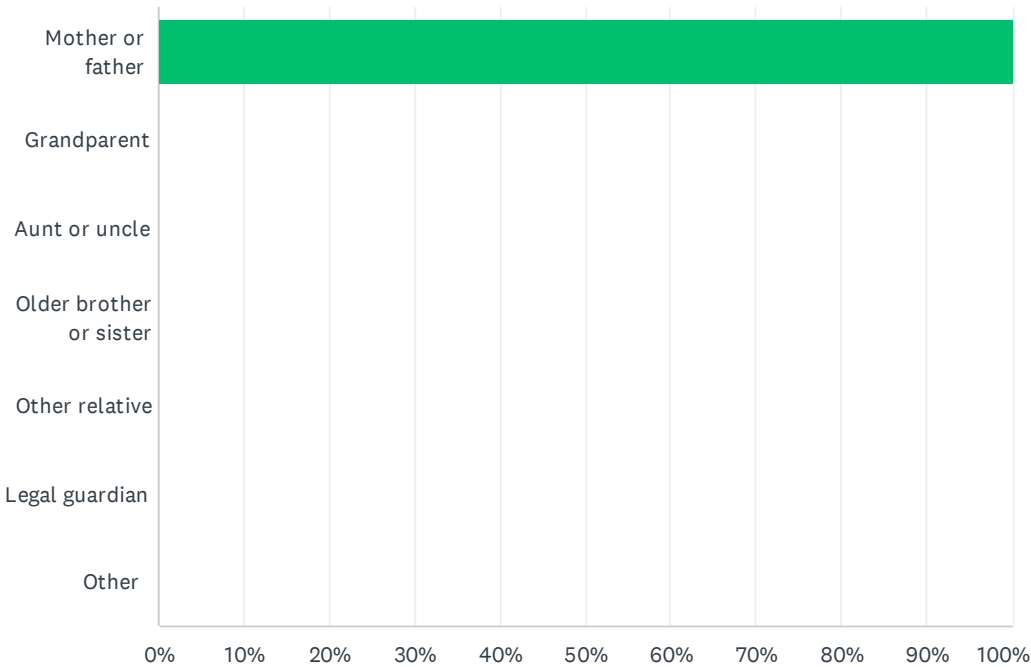


Carolina Kids Pediatrics Patient & Family Survey

ANSWER CHOICES	RESPONSES	
Primary school	0.00%	0
Some high school, but no diploma	0.00%	0
High school diploma (or GED)	1.20%	2
Some college, but no degree	7.83%	13
2-year college degree	4.22%	7
4-year college degree	47.59%	79
Graduate-level degree	34.94%	58
I prefer not to answer this question	4.22%	7
TOTAL		166

Q40 How are you related to the child?

Answered: 166 Skipped: 58



Carolina Kids Pediatrics Patient & Family Survey

ANSWER CHOICES	RESPONSES	
Mother or father	100.00%	166
Grandparent	0.00%	0
Aunt or uncle	0.00%	0
Older brother or sister	0.00%	0
Other relative	0.00%	0
Legal guardian	0.00%	0
Other	0.00%	0
TOTAL		166