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Emergency Rooms and Hospitals: What You Should Know

Emergency Rooms and hospitals are needed when you are very sick but more, and more, things can be done to avoid going to them. If you are sick enough to go to the Emergency Room and/or be admitted to the hospital, we can work closely with you to make the transition home easier and once home, make you less likely to be readmitted. We want to be involved in your health as soon as possible to hopefully prevent future Emergency Room visits or hospitalization.

What can you do to prevent having to go to the hospital, you say?

Come in for your regularly scheduled appointments. We will give you mail reminders and calls to come in, but this will ultimately be your responsibility. If you need to schedule an appointment, you can call us 303-673-9090.

If you do start getting sick or feeling worse, LET US KNOW. Some issues may be able to be handled over the phone, but we are also doing a lot to make sure that all our providers have same day availability when working in the office. If you cannot see your regular provider, another provider is available most every day. Our phone number is 303-673-9090.

What should you do before going to the hospital?

If you are not having a life-threatening problem, call our office. During normal business hours, you can speak to a member of your care team or the on-call provider's care team. All our providers have same day appointments available for urgent problems. Our phone number is 303-673-9090.

After hours, you can contact the on-call provider by calling 303-673-9090 and follow the prompt. The on-call provider can help you determine if your problem can wait until the next day or give you advice on how to relieve your symptoms, and maybe avoid a trip to the Emergency Room. If you have behavioral health needs, our on-call provider can help you or you can obtain information about the Colorado Crisis Services (1-844-493-8255) by pressing "6" on the prompt menu.

What should you do if you have to go to the hospital?

If possible, bring your last patient plan with you to the hospital. You should receive one of these with every visit to one of our providers. It contains your recent problems and a list of your current medications.

Let the admitting office and/or your Emergency Room provider, know that we are your primary care provider. We recommend that you carry several of our business cards with you to hand to the hospital staff. We receive medical records electronically from many area hospitals **but only if they know you are our patient.**

Call our office if you do not receive a call from us the day after you are discharged from the hospital. We want to see you within three (3) days of your discharge. If you can't make it to the office within three (3) days due to transportation reasons, let us know. Transportation may be available. Our phone number is 303-673-9090.

For all appointments, please make sure you bring in your photo ID, your insurance card and any copy.

Established Patients:

- Established Patient Packet [PDF] | [ONLINE]
- HIPAA Privacy Information Form – Learn more about HIPAA

Informational Forms:

- Financial Policy
- Privacy Practices
- Self-Pay Policy
- Office Visit Codes
- Comprehensive Primary Care Plus (CPC+)
- Chronic Care Management Program
- Telemedicine Consent Form [PDF] | [ONLINE]

New Patient Packets:

- Adult [PDF] | [ONLINE]
- Pediatric: 6-12 yrs
- Pediatric: 13-17 yrs

New Patient Forms:

- Hospitals: What You Should Know

Records Release:

- Medical Records – To FPA [PDF] | [ONLINE]
- Medical Records – From FPA [PDF] | [ONLINE]

In order to view or print these forms you will need Adobe Acrobat Reader installed. Click here to download it:



What To Expect

...that the doctor has all of the needed information to provide the best possible care for



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Informed Consent for Telemedicine Services

- I understand that telemedicine is the use of electronic information and communication technologies by a healthcare provider to deliver services to an individual when he/she is located at a different location or site than I am, and I must be physically located in the state of Colorado when receiving this service through Family Practice Associates
- I understand the potential limitations of telemedicine, and that services will be provided to the best ability of the healthcare provider.
- I understand that Family Practice Associates utilizes the Doximity software program to conduct telemedicine services.
- I understand that the telemedicine visit will be performed through a two-way video link-up. The healthcare provider will be able to see my image on my cell phone screen, computer monitor or tablet, and the provider will hear my voice. I will be able to hear and see the healthcare provider.
- I understand that technical difficulties may occur before or during the telemedicine session, and that the healthcare provider may conduct the appointment via regular telephone communication if such difficulties interfere with utilizing Doximity software.
- I understand the the laws that protect privacy and the confidentiality of medical information, including HIPAA, also apply to telemedicine.
- I understand that I will be responsible for any copayments or other financial patient responsibility, and that I am responsible for knowing whether my insurance plan covers telemedicine.
- I understand that by signing this form that I am consenting to receive health care services via telemedicine.

I agree

I decline

Patient Name _____ Date of Birth _____

Patient Signature _____ Today's Date _____

- OR - Legal Guardian Name _____

Legal Guardian Signature _____ Today's Date _____