

OFFICE POLICIES

CANCELLATION POLICY

Please allow 24 hours to cancel or re-schedule your follow-up or re-visit appointments and 48 hours for any procedural appointments such as laser, fillers, excisions or surgeries. If the appropriate notice is not given, you will incur a cancellation fee. If you need to cancel or re-schedule your PRP appointment, we require a 72 hour (3 full business days) notice. If the appointment is not cancelled within this period of time, your \$350 deposit will be forfeited. If we are able to fill the cancelled appointment time with another patient there will be no penalty.

All “no show” appointments will automatically be assessed a cancellation fee.

Our office accepts Medicare and Blue Shield group PPO plans only. If your deductible for the year has not been met, an estimated deductible deposit will be collected along with your co-pay when you check out. If you are a private pay patient, payment is due at the time of service. We accept Visa, MasterCard, American Express and Discover as well as cash. We do not accept checks.