

Hello and Welcome to Blue Valley Dermatology - Virtual Exams!

These online visits are super convenient and are covered by insurance. You will need to have an active Patient Portal in order to access the "APPatient App". Then follow the instructions below to download the app to your smartphone or tablet. Your Virtual Check-In will be similar to the check in process here at the office. Simply answer a few questions about your skin concern, upload a few pictures and hit submit!

This process only takes about 5 minutes! A huge time saver!

Please complete this **at least 2 hours before** your scheduled appointment time to allow your provider to review your photos and completed questions.

Download the app on GooglePlay

https://play.google.com/store/apps/details?id=com.modernizingmedicine.patientportal&hl=en_US

Download the app on Apple Store

<https://apps.apple.com/us/app/pocketpatient/id1036175909>



Username: This is the same as your patient portal. Typically it is your email address.

Password: This is the same as your patient portal. If you do not remember it, Click "forgot password" to reset it.

Practice URL: bluevalleydermatology.ema.md

1. Once you install the app and log in:
 - a. Select "Appointments" at the bottom of your screen
 - b. Select "Virtual" visit at the top of your screen, and
 - c. "Request Virtual Check-In", select your provider you are scheduled with from the drop down.
 - d. After completing the online check-in, make sure to select YES → "Is this information up-to-date?" Then SUBMIT!
2. Log into the "APPatient" app at your scheduled "appointment window". This would have been given to you when you scheduled your appointment. Your provider will initiate the video chat. You will receive a notification from the "APPatient" app that your provider is ready for the video chat.
*Make sure you have your "push notifications" turned on for the app!
3. The office will contact you to collect any co-pays or balances prior to your appointment time.