

# NORTHERN MICHIGAN PEDIATRIC DENTISTRY!

Today's Date \_\_\_\_\_ Child's Home Phone # \_\_\_\_\_ Social Security # \_\_\_\_\_  
Child's Name \_\_\_\_\_ Child's Birth Date \_\_\_\_/\_\_\_\_/\_\_\_\_ Age \_\_\_\_\_  
Nickname \_\_\_\_\_  Male  Female School \_\_\_\_\_ Grade \_\_\_\_\_  
Child's Home Address: \_\_\_\_\_  
Street City State Zip  
Sibling(s) Name(s) \_\_\_\_\_  
Who may we thank for referring you? \_\_\_\_\_

## RESPONSIBLE PARTY/PARTIES

**MOTHER/PARENT 1** Birthdate \_\_\_\_/\_\_\_\_/\_\_\_\_ Home Phone # \_\_\_\_\_ Cell Phone # \_\_\_\_\_  
Name \_\_\_\_\_ Social Security # \_\_\_\_\_  
Home Address \_\_\_\_\_  
Street City State Zip  
Driver's License or State ID# \_\_\_\_\_  
Employer \_\_\_\_\_ Work Phone # \_\_\_\_\_ Ext# \_\_\_\_\_  
Email: \_\_\_\_\_

**FATHER/PARENT 2** Birthdate \_\_\_\_/\_\_\_\_/\_\_\_\_ Home Phone # \_\_\_\_\_ Cell Phone # \_\_\_\_\_  
Name \_\_\_\_\_ Social Security # \_\_\_\_\_  
Home Address \_\_\_\_\_  
Street City State Zip  
Driver's License or State ID# \_\_\_\_\_  
Employer \_\_\_\_\_ Work Phone # \_\_\_\_\_ Ext# \_\_\_\_\_  
Email: \_\_\_\_\_

Are the parent(s) married? YES NO IF NOT: Who has guardianship/custody of the child? \_\_\_\_\_  
IF parents are NOT married: Who does the child live with the MOST? \_\_\_\_\_

## DENTAL INSURANCE INFORMATION

**Primary Insurance** \_\_\_\_\_ Subscriber's Name \_\_\_\_\_  
INS Identification # \_\_\_\_\_ INS Group/Plan # \_\_\_\_\_ INS Phone # \_\_\_\_\_  
Subscriber's Social Security # \_\_\_\_\_ Birthdate \_\_\_\_/\_\_\_\_/\_\_\_\_ Relation to Patient \_\_\_\_\_  
**Secondary Insurance** \_\_\_\_\_ Subscriber's Name \_\_\_\_\_  
INS Identification # \_\_\_\_\_ INS Group/Plan # \_\_\_\_\_ INS Phone # \_\_\_\_\_  
Subscriber's Social Security # \_\_\_\_\_ Birthdate \_\_\_\_/\_\_\_\_/\_\_\_\_ Relation to Patient \_\_\_\_\_

## FINANCIAL POLICY AND AUTHORIZATION

Payment or Co-Payment is to be paid in full at each appointment. We accept the following methods of payment: Cash, Money Order, American Express, Visa, Mastercard, Discover Card, CareCredit, & Personal Checks. Driver's License # or State ID # is required to accept payments. I AUTHORIZE all forms of communication with the information I provided to NMPD and its third party affiliates. I authorize the dental staff to perform the necessary dental services my child may need. I authorize the dentist to release all information necessary to secure payment. I authorize my insurance company if being billed by the office to pay directly to the dentist or dental group insurance benefits otherwise payable to me. I authorize the use of this signature on all insurance submission. I understand that my dental insurance carrier may pay less than the actual bill for services. I agree to be responsible for payment of all services rendered on behalf of my dependents.

Signature of Parent or Guardian \_\_\_\_\_ Date \_\_\_\_\_

# Northern Michigan Pediatric Dentistry, P.C.

1241 E 8<sup>th</sup> Street / Traverse City, MI 49686 / (231) 947-4566

**IMPORTANT:** Please understand, a parent or legal guardian must accompany the patient to the first appointments. Your child's first appointment will consist of a New Patient exam and consultation. Our office will schedule any treatment after this exam. Please bring this completed packet of paperwork, current dental insurance card, and driver's license. If you are more than 10 minutes late, or do not have the paperwork completed, your appointment may be cancelled.

## Welcome

INITIAL EACH ↓

### Appointment Policy

\_\_\_\_\_ A parent and or legal guardian must accompany the child to both the new patient and first treatment appointment visits. Doctor approval and written authorization from a parent or legal guardian is required if they are unable to bring to appointment other than listed previously.

\_\_\_\_\_ If the parent chooses to return to the referring dentist's office rather than continue with 6 month exams and cleanings here, any future referrals will require at least two appointments. The first appointment is for an examination followed by another appointment for any needed work.

\_\_\_\_\_ ALL FORMS MUST BE FILLED OUT FULLY AND COMPLETELY. Failure to fill out forms with required information that is requested could result in the child/patient not being seen.

\_\_\_\_\_ OUR OFFICE USES ALL FORMS OF COMMUNICATIONS – mail, phone, text, and email. This can and will be given to 3<sup>rd</sup> parties we use in form of communication with you, such as but not limited to: notifications, reminders, confirmations, collections, or emergency alerts.

\_\_\_\_\_ *I UNDERSTAND I HAVE MEDICAID AND THIS OFFICE DOES NOT BILL TO WITH THE EXCEPTION OF HEALTHY KIDS DELTA DENTAL. IF I HAVE ANY OTHER FORM OF MEDICAID AND I STILL CHOOSE TO HAVE MY CHILD BE SEEN AT NMPD, IT WILL BE AT SELF PAY. (MEDICAID/STATE PROGRAM PATIENTS ONLY)*

### Cancellation Policy

There are many times that our patients require urgent or emergency treatment and therefore require an appointment as soon as possible. When patients give the office advance notice of their need to cancel a scheduled appointment, this time can then in turn be allocated to these patients in urgent need of treatment. In this way the office can best serve the needs of ALL patients.

\_\_\_\_\_ We are committed to your child's dental health. Bearing these special needs in mind, the office requires a minimum of 24-hour notice if an appointment must be cancelled. 24-hour notification is considered business hours meaning any cancellations over the weekend from Thursday night thru the following Monday is not considered a 24-hour notice. If an appointment is missed without any contact or attempt during this allotted time, a letter will be sent to you. The first letter that is sent is a review of this policy. The second letter informs you that you are dismissed from the practice. We understand a child may become sick or unexpected events may result in you not making the appointment. In these cases, please contact the office as soon as possible.

We at Northern Michigan Pediatric Dentistry welcome you to our "family"! We look forward to taking care of your child's oral health needs.

\_\_\_\_\_  
Parent or Guardian Signature

\_\_\_\_\_  
Patient Name (PLEASE PRINT)

\_\_\_\_\_  
Parent or Guardian Name (PLEASE PRINT)

\_\_\_\_\_  
DATE

### DENTAL AND MEDICAL HISTORY

Patient Name \_\_\_\_\_ D.O.B. \_\_\_\_\_

Child's Physician \_\_\_\_\_ City \_\_\_\_\_ Phone # \_\_\_\_\_

Date of Last Physical Exam \_\_\_\_\_ Results \_\_\_\_\_

Is the child under the care of a physician now?  Yes  No

For \_\_\_\_\_

Is the child receiving any medication?  Yes  No

List \_\_\_\_\_

Last Dentist's Name \_\_\_\_\_ Phone # \_\_\_\_\_ Date of Last Visit \_\_\_\_\_

Has your child had any dental x-rays taken within the last year?  Yes  No

Has your child had any history or difficulty with any of the following? If yes, please check or circle.

- |                                      |  |   |   |
|--------------------------------------|--|---|---|
| <input type="checkbox"/> ADD         | <input type="checkbox"/> Asthma/Breathing Issues | <input type="checkbox"/> Born Drug/Alcohol Addicted | <input type="checkbox"/> Spina Bifida         |
| <input type="checkbox"/> ADHD        | <input type="checkbox"/> Bladder Problems        | <input type="checkbox"/> Epilepsy/Seizures          | <input type="checkbox"/> Kidney/Liver Disease |
| <input type="checkbox"/> Apnea       | <input type="checkbox"/> Cancer _____            | <input type="checkbox"/> Fainting                   | <input type="checkbox"/> Clenching/Grinding   |
| <input type="checkbox"/> Anemia      | <input type="checkbox"/> Cerebral Palsy          | <input type="checkbox"/> Hearing Impaired/Deaf      | <input type="checkbox"/> Jaw Pain             |
| <input type="checkbox"/> Autism      | <input type="checkbox"/> Down Syndrome           | <input type="checkbox"/> Heart Condition            | <input type="checkbox"/> Tooth Injury/Trauma  |
| <input type="checkbox"/> HIV/AIDS    | <input type="checkbox"/> Sinus Problems          | <input type="checkbox"/> Thyroid Disease            | <input type="checkbox"/> Bleeding Gums/Pain   |
| <input type="checkbox"/> OTHER _____ |  |   |   |

Ever been treated for Behavioral or Psychological problems?  Yes  No

For \_\_\_\_\_

Ever had Surgery?  Yes  No For \_\_\_\_\_

Is there excessive bleeding when cut?  Yes  No

Any chance patient may be pregnant?  Yes  No

Does your child need Pre-Medication for a heart condition before dental treatment?  Yes  No

Latex Allergy?  Yes  No List other Allergies \_\_\_\_\_

### EMERGENCY CONTACT INFORMATION

In the event of an emergency, who should we contact?

Name (Not parent) \_\_\_\_\_ Relationship \_\_\_\_\_ Phone # \_\_\_\_\_

Name (Not parent) \_\_\_\_\_ Relationship \_\_\_\_\_ Phone # \_\_\_\_\_

### PATIENT CARE POLICY AND AUTHORIZATION

I have reviewed this questionnaire and answered its questions accurately, to the best of my knowledge. I understand that the answers I have provided will be used by the dentist to determine appropriate dental treatment for my child, and I agree to notify the dentist if any change in my child's health status should occur. I authorize the dental staff to perform the necessary dental services my child may need.

Signature of Parent or Legal Guardian \_\_\_\_\_ Date \_\_\_\_\_

**PAYMENT OR CO-PAYMENT IS DUE IN FULL AT THE TIME OF TREATMENT, UNLESS PRIOR ARRANGEMENTS HAVE BEEN MADE.**

# Northern Michigan Pediatric Dentistry, P.C.

1241 E 8<sup>th</sup> Street / Traverse City, MI 49686 / (231) 947-4566

## Written Financial Policy

Thank you for choosing Northern Michigan Pediatric Dentistry, P.C. Our primary mission is to deliver the best and most comprehensive dental care available. An important part of the mission is making the cost of optimal care as easy and manageable as possible by offering several payment options.

### Payment Options Include:

- Cash, Check, Visa, MasterCard, Amex, or Discover Card (all with valid Driver's License)
- **NO INTEREST**<sup>1</sup> Payment Plans<sup>2</sup> for balances over \$200 from **CARE CREDIT** (must do credit application)  
**Must be present to sign with two forms of identification**
  - o Care Credit allows you to pay over time with NO INTEREST<sup>1</sup> "IF" paid in promotional time
  - o Care Credit offers convenient, low monthly payment plans<sup>2</sup> also available
  - o Care Credit has no annual fees or pre-payment penalties

### Please Note:

Northern Michigan Pediatric Dentistry, P.C. requires estimated co-payment **AT TIME OF SERVICE**. A \$10.00 Delay of Payment Fee will apply to the account if any balance is NOT paid at the time of service. Three times (3x) without paying at time of service will be a dismissal from the practice. As a courtesy, we do file a Pre-Determination for treatment to your dental insurance to get the estimated insurance portion for you. It becomes the patient's (parent/guardians) responsibility to cover procedures that are not covered by their insurance plan including ALL limitation policies. Not all services are covered by your insurance carrier and every insurance plan has its own unique "quirks" & exceptions. As a policy holder, it is **YOUR** responsibility to know your plan AND know and watch your plan limitations. **WE ONLY USE COMPOSITE (WHITE) FILLINGS IN OUR OFFICE**. You will incur an out-of-pocket expense if your insurance company reimburses at an amalgam (silver) filling rate. Contact your insurance carrier with any questions regarding your plan's benefit and limitations.

For patients with dental insurance that we bill to, we are happy to work with your carrier to maximize your benefit and as a courtesy we will directly bill them for reimbursement for your treatment. However, if we do not receive payment from your insurance carrier w/in 30 days, you will be responsible for payment of your treatment fees and possibly getting collection of your benefits directly from your insurance carrier. If the account is not paid in full by 60 days from date of service, texts, email if available, a letter, and/or possibly a call/calls will be made before collection/court proceedings begins. A Billing Charge of \$5.00 will apply to ALL statements that are sent. In the event of collection action, debtor agrees to pay all collection cost 28%, including reasonable attorney fees or additional costs associated in efforts of collecting or obtaining this debt. As an office policy, we do require a Social Security Number (SSN) for ALL policy holders AND guarantors (Responsible Party). Responsible party is determined by who brings the child to the first visit & signs forms. A copy of their ID will be required. NMPD is ONLY IN NETWORK with Delta Dental Premier plans and the Careington Platinum network. We participate with some BCBSM plans and some Delta PPO plans. This is dependent on your individual plan. We do bill to other insurance companies but they will be out of network & you will be responsible for anything your insurance does NOT cover.

You agree, in order for us to service our account or to collect any amount you may owe, NMPD and associated 3<sup>rd</sup> parties of NMPD may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or e-mails, using any e-mail address you provided to us. Methods of contact may include using pre-recorded/artificial voice messages and/or use of an automatic dialing device, as applicable. You DO specifically consent to receive telephone calls, short messages services, text messages, or other messages made or delivered to the telephone numbers that were provided. That you acknowledge that these calls may be made or delivered using an automatic dialing system and/or an artificial or pre-recorded voice, made by the Center or its business associates for purposes of treatment, payment, and health care operations.

We are NOT responsible nor do we follow any parental agreements of percentage/or other party co-pays in separated families unless a copy of a court documented divorce decree is provided stating the office must take those percentages. It is a responsibility and an expectation that all balances will be paid at time of service by whomever brings them or if not paid then ultimately by the responsible party of said balance and if additional monies are needed. Any balances will default to the guarantor on the account.

No appointments will be made if there is a balance on the account for patient or any members of their family. We are unable to accept post-dated checks. Northern Michigan Pediatric Dentistry, P.C. charges \$35.00 for returned checks. You may no longer be able to use this form of payment for future visits.

\*\*If you have any questions, please do not hesitate to ask and we will do our best to help.

\_\_\_\_\_  
Parent or Guardian Signature Date

\_\_\_\_\_  
Parent/Guardian Name (Please Print)

\_\_\_\_\_  
Patient Name (Please Print)

<sup>1</sup>If paid within the promotional period. Otherwise, interest assessed from purchase date. Minimum monthly payment required.

<sup>2</sup>Subject to credit approval

Northern Michigan Pediatric Dentistry, PC  
Matthew C Mandeville, DDS  
James M Van Wingen, DDS, MS  
Brandon D. Boike, DDS  
1241 E 8<sup>th</sup> Street  
Traverse City, MI 49686  
Fax: 231-947-9873  
Email: info@secure.nmpdkids.com

I authorize the person(s) listed below, **in addition to the parent / legal guardians** to take my child to the above-named providers for treatment. I authorize the administration of measures as are deemed necessary for those appointments.

I hereby give permission to consent and authorize the names below to act on my behalf. I give them my permission to bring my child, to discuss, and to make dental decisions in all matters of the child. This includes but is not limited to making appointments, discussion of financial information, and authorizing of any form of treatment.

By listing the adults below, I authorize the staff of Northern Michigan Pediatric Dentistry to disclose any protected health information as needed to facilitate the dental care of my child. If you do not want anyone else to bring your child please write "none" and sign and date the bottom. This is active and current until I provide information in writing stating otherwise.

Name	Relationship to Child	Phone Number
-----	-----	-----
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Parent/Legal Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

Parent/Legal Guardian Printed Name \_\_\_\_\_ Patient Name \_\_\_\_\_

HIPAA OMNIBUS RULE

PATIENT ACKNOWLEDGEMENT FORM FOR RECEIPT OF NOTICE OF PRIVACY PRACTICES  
CONSENT/LIMITED AUTHORIZATION & RELEASE FORM

You may refuse to sign this acknowledgement & authorization. In refusing we may not be allowed to process your insurance claims.

Date: \_\_\_\_\_ Patient Name: \_\_\_\_\_

HOW DO YOU WANT TO BE ADDRESSED WHEN SUMMONED FROM RECEPTION AREA:

First Name Only                       Proper Surname                       Other \_\_\_\_\_

PLEASE LIST ANY OTHER PARTIES WHO ARE ACTIVELY INVOLVED IN YOUR HEALTH CARE AND WHO CAN HAVE ACCESS TO YOUR HEALTH INFORMATION: (This includes step parents, grandparents and any care takers who can have access to this patient's records):

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

I AUTHORIZE CONTACT FROM THIS OFFICE OR THEIR 3<sup>RD</sup> PARTIES THEY USE TO CONFIRM MY APPOINTMENTS, TREATMENT & BILLING INFORMATION \NOTIFICATIONS USING ALL FORMS OF COMMUNICATIONS VIA MAIL/PHONE/TEXT/AND EMAIL WITH THE INFORMATION I PROVIDE TO THE OFFICE.

I AUTHORIZE INFORMATION ABOUT MY HEALTH BE CONVEYED USING ALL FORMS OF COMMUNICATIONS VIA MAIL/PHONE/TEXT/AND EMAIL WITH THE INFORMATION I PROVIDE TO THE OFFICE.

I APPROVE BEING CONTACTED ABOUT SPECIAL SERVICES, EVENTS, FUND RAISING EFFORTS or NEW HEALTH INFO on behalf of this Healthcare Facility via ALL FORMS OF COMMUNICATIONS VIA MAIL/PHONE/TEXT/AND EMAIL WITH THE INFORMATION I PROVIDE TO THE OFFICE.

In signing this HIPAA Patient Acknowledgement Form, you acknowledge and authorize, that this office may recommend products or services to promote your improved health. This office may or may not receive third party remuneration from these affiliated companies. We, under current HIPAA Omnibus Rule, provide you this information with your knowledge and consent.

The undersigned acknowledges receipt of a copy of the currently effective Notice of Privacy Practices for this healthcare facility. A copy of this signed, dated document shall be as effective as the original. MY SIGNATURE WILL ALSO SERVE AS A PHI DOCUMENT RELEASE SHOULD I REQUEST TREATMENT OR RADIOGRAPHS BE SENT TO OTHER ATTENDING DOCTOR / FACILITIES IN THE FUTURE.

\_\_\_\_\_  
Please *print* name of Patient

\_\_\_\_\_  
Please *sign* Patient / Guardian of Patient

\_\_\_\_\_  
Legal Representative / Guardian

\_\_\_\_\_  
Relationship of Legal Representative / Guardian

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**OFFICE USE ONLY**

As Privacy Officer, I attempted to obtain the patient's (or representatives) signature on this Acknowledgement but did not because:

- It was emergency treatment
- I could not communicate with the patient
- The patient refused to sign
- The patient was unable to sign because
- Other (please describe) \_\_\_\_\_

Signature of Privacy Officer \_\_\_\_\_